

CAPITAL MARKETS DAY

25-26 September 2017



SUPERDRY: 5.0

GLOBAL DIGITAL BRAND

EUAN SUTHERLAND

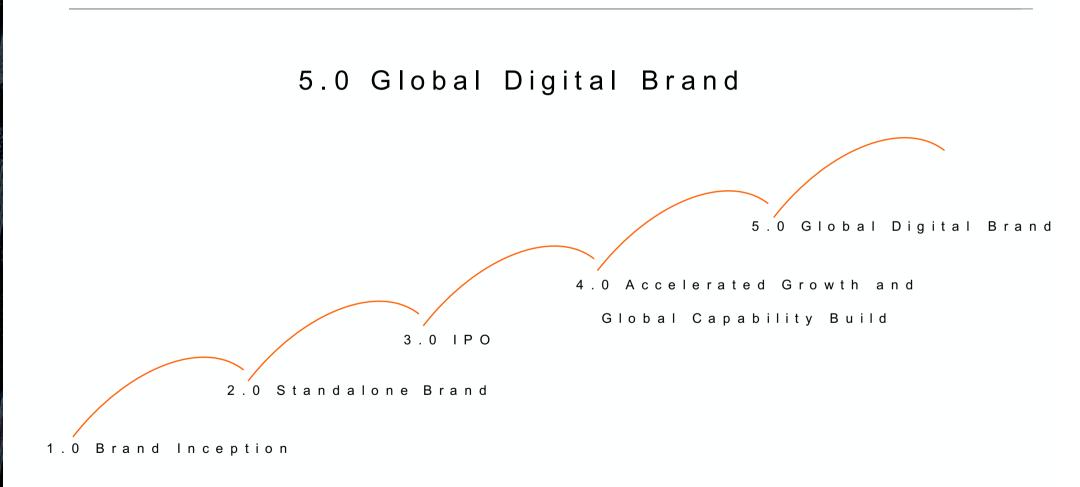


5.0 Global Digital Brand

Good to Great to Amazing

FUN Three year transformation INDIVIDUALITY Global Digital Brand Cross business Unique product DNA Strong Family Values Clear brand positioning PASSION S Consistent delivery Global leadership







Uniquely Advantaged Organisation

- Leadership from experienced management team
- Engaged and focused entrepreneurial founders
- Successful combination doubles shareholder return¹





Superdry 4.0 FY17

• Global brand revenue £1.2bn

+60% since 2015

Strong & consistent revenue growth

25% CAGR

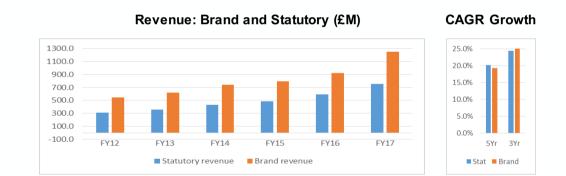
Strong earnings progression & ROCE¹

14% PBT CAGR

25% ROCE

Consistent cash conversion²

80% of EBIT



ROCE = Underlying EBIT/ (Total Assets – CurrentLiabilities – Cash)
 Cash conversion = EBITDA adjusted for networking capital movement

Cash conversion = EBITDA adjusted for networking capital movement and income tax / EBIT



Superdry 4.0 FY17

Market leading Ecommerce growth

+40% 5Y CAGR

Market leading Wholesale growth

+24% 5Y CAGR

EU largest Superdry market

UK <40% brand revenue

10 consecutive quarters of LFL growth

Average 12% LFL









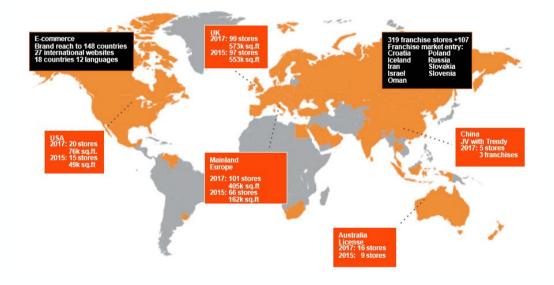




Global

- Diversified geographic base
- Global Ecommerce capability
- Every geography has grown every year for 5 years
- Global brand revenue

15% Ecommerce 51% Wholesale 34% Retail

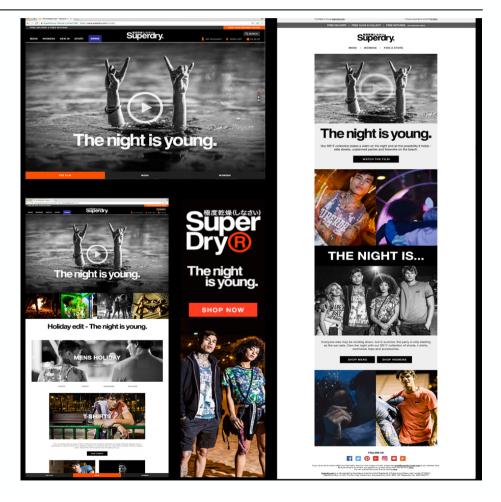




Digital

- > 25% of retail sales
- 20 websites, 12 channels, 2 global warehouses
- 10x increase in available inventory pool from FY15
- Market leading proposition & speed
- Trust Pilot rating 9/10







Brand

- Globally recognised brand
- Clear purpose to "feel amazing"
- Clear brand essence

"We create the clothes,

you create the stories"

- Innovative partnerships with digital leaders
- Younger consumer growth
- Consumer reach & engagement

+129% fans

- +226% engagements
- True multichannel mindset : iBeacon : TIMC







Our Values Superdry® Superdry® Superdry® Superdry® Superdry® **Superdry**® OUR VALUES OUR VALUES OUR VALUES OUR VALUES OUR VALUES OUR VALUES MI \sim M CREATIVATION QUALITY FAMILY INDIVIDUALITY PASSION FUN Our own blend of creativity We're obsessed with quality We're in this together as part We always bring our unique We're true professionals We love Superdry, love what in everything we do. It's what of one big Superdry global self to work, let people be we do and go above and and innovation. We push but more than anything beyond to be the best. the boundaries of what's makes us unique. family, always looking out who they want to be and we believe work is for each other. possible, are bold and always accept everyone for who to be enjoyed. coming up with new ways they are. We love people of doing things. not stereotypes. 極度乾燥(しなさい) 極度乾燥(しなさい) 極度乾燥(しなさい) 極度乾燥(しなさい) 極度乾燥(しなさい) 極度乾燥(しなさい)



Founder Share Plan

- All global colleagues
- Share price growth in excess of £18
- 20% share of founders future gain
- Superdry wide value creation focus
- Delivers all colleague shareholder mindset





Super Responsible 40

- 100% Organic Cotton
- 100% Renewable electricity
- 100,000 young people positively contributing to their community









New Strategic Framework

The 4 E's Strategic Framework has been updated and refined to deliver maximum focus and returns

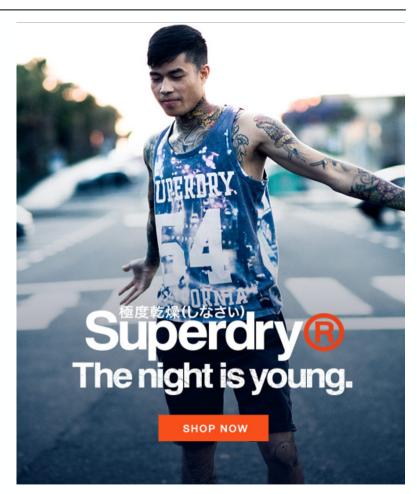
Embed, Enable, Extend & Execute are replaced by more specific strategic pillars that describe our opportunities for growth.

Global Digital	World Market
Brand	Opportunity
Relentless	Operational
Innovation	Excellence



Global Digital Brand

- Superdry not Supergroup
- Clear global brand purpose
- Quality, fit & design excellence
- Icon products and category ownership
- Broadening consumer base
- Digital led multichannel capability





Relentless Innovation

- >5000 new styles introduced every year
- Sector leading quality: Faulty returns <1%
- Superdesign Lab disruptive thinking
- Ecommerce / retail & wholesale global range
- Global category leadership:
 - jackets
 - hoods
 - sweats
 - graphics





World Market Opportunity

- Disciplined 8 channel global approach
- Reach of 148 countries¹ : market share potential
- EU, USA, China major market focus
- Wholesale is low capital, high operating margin route to market to grow new markets
- Sector leading owned store returns : 20/24 month ambition

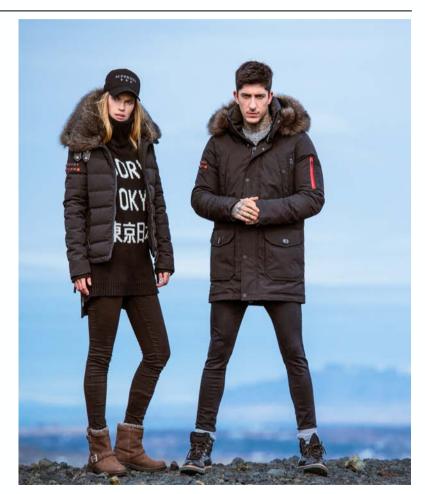
new low cost super fast stores flexible, short lease commitment low, turnover rent TOEBD

. Company analysis. Number of countries with Ecommerce transactions 15 months to June 2017



Operational Excellence

- Global range rationalisation
- Cross channel 4 season buying
- Invest in colleague capability
- Significant working capital opportunity
- Best of breed IT applications
- 65% direct sourced product
- Global DC & consolidation centre network
- YOY reduction opportunity in operating cost per unit sold



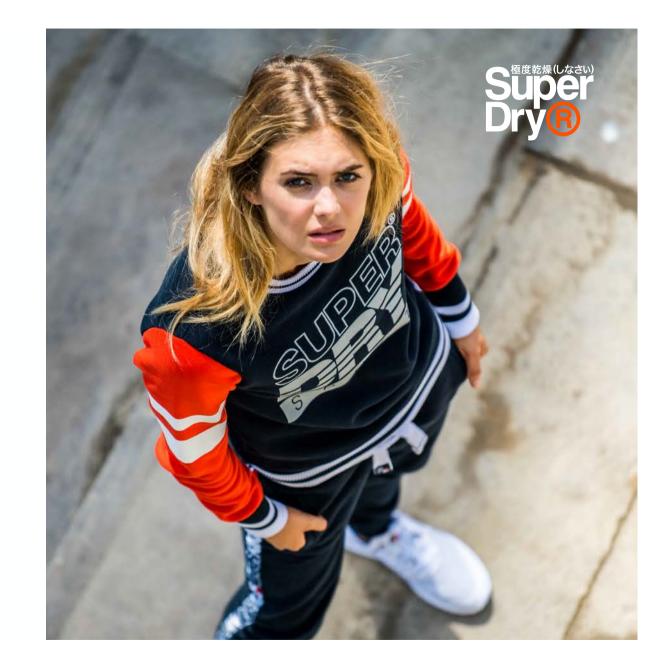


SUPERDRY 5.0 GLOBAL DIGITAL BRAND

A transformed business Diversified and uniquely advantaged Strong and consistent 3 year delivery Unique product DNA Clear brand positioning Disruptive multichannel approach Compelling vision for growth

Superdry product tour

- Range breadth
- Unique branding library
- Outerwear ownership
- Product quality
- Mock shop and global windows
- Superdesign Lab innovation
- Photo studio digital campaigns & fast social media





SUPERDRY: 5.0

GLOBAL DIGITAL BRAND

EUAN SUTHERLAND



PERCEPTION

- Mono brand reliance
- Inconsistent delivery
- Lack of operational leverage
- Over exposure to the UK market
- Exposure to the USA
- Working capital heavy
- Offline vs online focus



REALITY

- Relentless innovation and breadth of range
- Strong and consistent financial & strategy delivery
- Operational excellence on track
- < 40% of brand revenue today</p>
- Disruptive multichannel approach
- Working capital reset FY18
- Global digital brand

Superdry 5.0 Global Digital Brand



SUPERDRY: 4.0 TO 5.0

NICK WHARTON



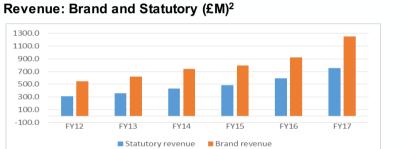
SUPERDRY 4.0 TO 5.0

- Sector leading track record of delivering on strategic and financial commitments
- Global capability established with no execution risk
- £1.2bn brand created, significant future growth opportunity with clear and sequenced plan
- Targeted 5 year operational efficiency programme on track
- Financially strong with disciplined capital allocation



SECTOR LEADING TRACK RECORD OF DELIVERY: **REVENUE**

STRONG, CONSISTENT REVENUE GROWTH TO £1.2BN, ACCELERATING IN PAST 3 YEARS TO 25% CAGR



FY17 LFL's

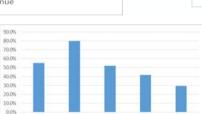
FY16 LFL's

■ FY15 LFL's

H2 15

H1 16

04



H216

Ecommerce growth rivals

pure-plays

H117

H2 17

CAGR Growth

5Yr 3Yr

Stat Brand

25.0%

20.0%

15.0%

10.0%

5.0%

0.0%

45.0% 40.0% 35.0% 20.0% 20.0% 15.0% 20.0% 10.0% 5.0% 0.0% H2.15 H1.16 H2.16 H1.17 H2.17

> Wholesale re-set materially accelerates growth

10 Consecutive Quarters of Retail LFL¹ Growth

02

20.0%

15.0%

10.0%

5.0%

0.0%

Q1

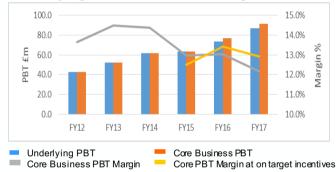
1. LFL growth = YOY sales growth for sbres and concessionsopen for more than one year and includes Ecommerce. Foreign currency sales are translated at the average rate for the month. 2. FY17 revenues benefited from FX rate movements contributing approximately 1/3 to growth



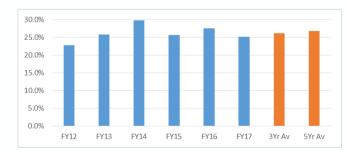
SECTOR LEADING TRACK RECORD OF DELIVERY: EARNINGS & ROCE

STRONG EARNINGS PROGRESSION AND RETURN ON CAPITAL

Underlying Profit Before Tax & Margin



Return on Capital Employed¹



CORE UNDERLYING EARNINGS £48.6m PBT growth since FY12 (14% CAGR)

• £28.2m PBT growth since FY15 (20% CAGR)

RETURN ON CAPITAL EMPLOYED

- Consistent 25% ROCE over 3 and 5 year timeline
- Unique channel mix blends to deliver high returns
- Strong returns on growth capital offset infrastructure investment

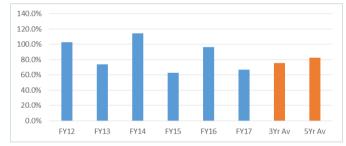
1. ROCE = Underlying EBIT/ (Total Assets - Current Liabilities - Cash)



SECTOR LEADING TRACK RECORD OF DELIVERY: CASH

CASH GENERATIVE BUSINESS MODEL WITH LOW GEARING FUNDS ORGANIC GROWTH

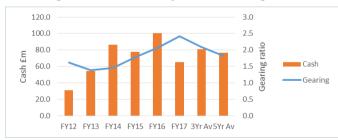
Operating Cash Conversion¹



OPERATING CASH CONVERSION

Consistent cash conversion at c. 80% of EBIT

Closing Cash / Lease Adjusted Gearing²



CASH POSITION / GEARING

- Strong positive net cash position maintained
- Low relative gearing from:
 - Short flexible lease arrangements
 - 50% of leases within 5 years of break
 - Competitive property terms
 - Strong return on capital

1. EBITDA adjusted for networking capital movement and income tax / EBIT 2. (Capitalised rent-Cash) / EBITDAR



SECTOR LEADING TRACK RECORD OF DELIVERY: INVESTMENT

£240M CAPITAL INVESTMENT, DELIVERS STRONG RETURNS AND UNDERPINS FUTURE GROWTH

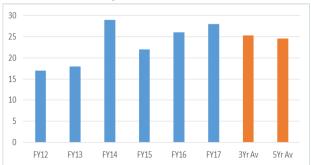
Capital Investment



CAPITAL INVESTMENT

- £240m invested since FY12 to secure organic growth
 - £145m store investment
 - £95m infrastructure development
- Investment accelerated following 4E's strategy

Owned Store Payback



OWNED STORE INVESTMENTS

- Attractive return on invested capital
 - Average c.25 months
 - c. 50% return on capital
- 42 stores opened since FY15 at 27 month return
- Strongest payback achieved in US



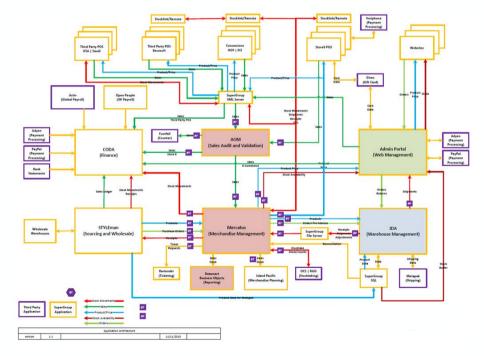
TRACK RECORD OF DELIVERING INFRASTRUCTURE CHANGE

GLOBAL MULTI-CHANNEL LOGISTICS CAPBAILITY ESTABLISHED

BEST OF BREED APPLICATIONS IMPLEMENTED

- STORE / MERCHANDISING BT Suite: Store 6 & Mercatus Island Pacific
- WAREHOUSE MANAGEMENT
 JDA: Red Prairie
- ORDER MANAGEMENT
 IBM: Sterling
- FINANCIALS CODA / Cognos

SIGNIFICANT INFRASTRUCTURE CHANGE SAFELY EXECUTED OVER PAST 3 YEARS

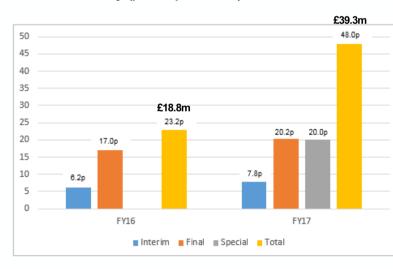




INTRODUCTION OF CAPITAL POLICY

CASH GENERATIVE CAPABILITY AND DISCIPLINED CAPITAL ALLOCATION SUPPORTS CAPITAL POLICY

Dividend History (pence per share)



CAPITAL POLICY

- High returns drive preference to re-invest in business
 - Ordinary Dividend introduced in FY16 - Target cover 3.0 – 3.5x
 - FY17 at 3.0x

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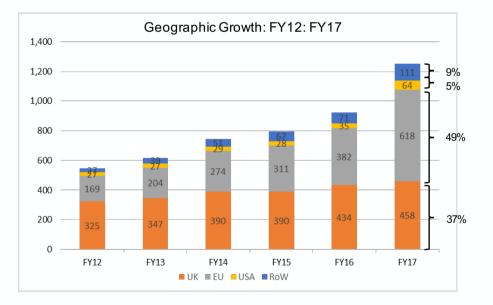
- Commitment to return excess capital: - First return £16m: September 2016
 - Ongoing review against capital requirement

Average 2.5% yield



GEOGRAPHIC GROWTH & DIVERSIFICATION

GLOBAL BRAND REVENUE INCREASED BY £700M SINCE FY12, +60% SINCE FY15



UK

- Revenue remains in growth: 5 yr. +7% CAGR (2 Yr. +8%)
- Represents less than 40% of Brand revenue

Mainland Europe

Largest Superdry market with brand revenue of £620m

US:

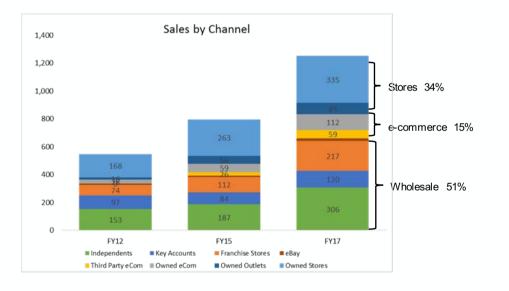
 Brand traction drives revenue and delivered break even in line with acquisition business plan

Rest of World

Growth acceleration reflects wholesale expansion



CHANNEL GROWTH & DIVERSIFICATION



. After allocation of all central overheads based on brand revenue

BALANCED CHANNEL GROWTH WITH DISCIPLINED APPROACH TO OWNED STORE INVESTMENT

Wholesale channels

- Represent over half of brand revenue
- Achieve rapid brand building & visibility

E-Commerce

- 15% of brand revenue
- +40% CAGR over 3 and 5 year horizon

Owned stores

- c. 33% of brand revenue
- Delivers complete brand experience and secures brand continuity / visibility in key locations

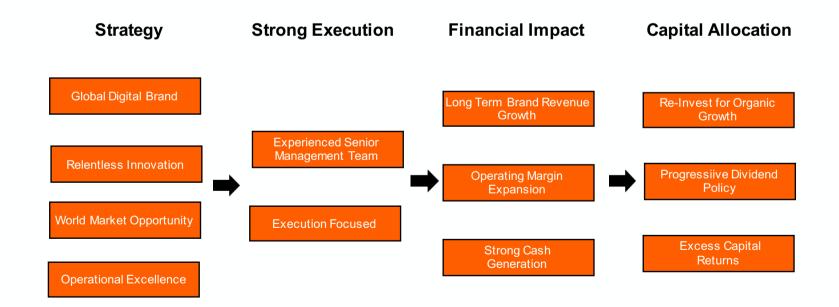
Operating Returns

- Wholesale & Retail deliver similar cash profit per unit¹
- All three channels profitable on fully absorbed basis.



SUPERDRY 5.0

CLEAR STRATEGY AND STRONG EXECUTION CREATES LONG TERM SHAREHOLDER VALUE





N E W S T R A T E G I C F R A M E W O R K	DEVELOPMENTS TO DELIVER O ON TRACK	PERATING LEVERAGE COMMITMENTS Operational Excellence
Global Digital Brand	Operational Excellence	 2015 Commitment Head office leverage FY18 Sales & Distribution leverage FY19 Core Enablers Delivered / On Track
Relentless Innovation	World Market Opportunity	 Best of breed core IT applications Design to Customer processes Integrated inventory pools (FY16 & FY19) Multi-Channel Distribution Centres (FY17 & FY18) Integrated merchandising capability (FY17)
		Inventory Re-Base

£20m (12%) planned reduction progressing Impact PBT neutral in FY18 Savings ongoing from FY19 .

- .
- .



WORLD MARKET OPPORTUNITY

Many of the world's largest markets are still an untapped opportunity for us.

Our expert capability in 8 channels-tomarket allows us to optimise our presence in every country.

Established capability in 8 channels

Future emphasis to flexible, capital light channels

- Ecommerce leadership
- World class Wholesale
 - Franchise

Sequenced development market growth opportunity

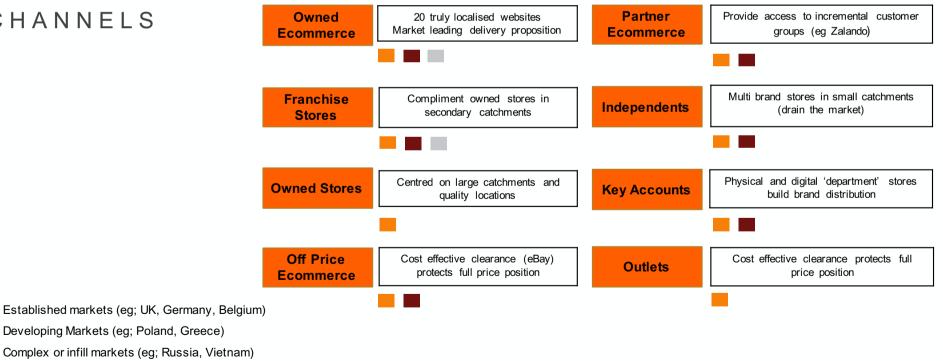
Next generation store: Second wave growth opportunity

Disruptive property opportunity



ESTABLISHED CAPABILITY IN 8 CHANNELS

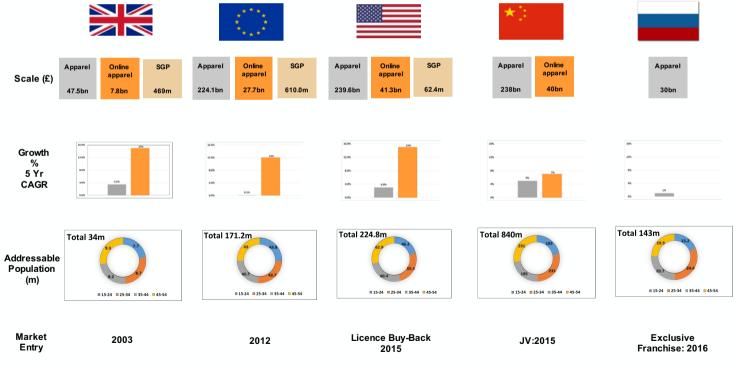
UNIQUE ADVANTAGE FROM 8 CHANNEL EXPERTISE SERVICED FROM SINGLE STOCK POOL





WORLD MARKET OPPORTUNITY

CLEAR AND SEQUENCED OPPORTUNITY IN LARGE AND ATTRACTIVE MARKETS



Sources: Conlumino: Apparel market size and growth data (2011-2016). ElU: Population data



NEXT GENERATION STORE

OBJECTIVES:

- Update brand delivery in-store
- Showcase the breadth of the range
- Increase ranging & choice through flexible fixturisation
- Reduce the capital cost of new and refurbished stores
- Reduce operating costs

ITERATIVE & DISCIPLINED APPROACH:

- Capital requirement reduced by 40% from trial
- Two year payback from 10% sales uplift

OPPORTUNITY

• Multi-year 10-12 store p.a. starting in UK prior to EU

LONG-TERM OPPORTUNITY TO UPDATE BRAND DELIVERY IN STORE WITH ATTRACTIVE PAYBACK





DISCIPLINED / DISRUPTIVE PROPERTY MODEL



OWNED STORES KEY TO MAXIMISING BRAND REVENUE WITH OPPORTUNITY TO IMPROVE PAYBACK TO 20 - 24 MONTHS

RELATIVELY SMALL, TARGETED PHYSICAL FOOTPRINT UK

- Next: 400 Stores
- River Island: 260 stores **GLOBAL**
- Tommy Hilfiger 1400
- A&F & Hollister 901
- Victoria Secrets & Pink 2366

DISRUPTIVE PROPERTY STRATEGY IMPROVES RETURNS

- Lease advantage in benign property market
 - Flexible, maximum 5 year break
 - Low or Turnover rent
 - c. 90% of leases include incentive and rent free
- Lower Cost
 - Capex level tailored to catchment & continuous engineering reduces £ per sq.ft.
 - Inventory led efficiencies reduce labour costs



SUPERDRY 4.0 TO 5.0

Sector leading track record of delivering on strategic and financial commitments Global capability established with no execution risk £1.2bn brand created, significant future growth opportunity with clear & sequenced plan Targeted 5 year operational efficiency programme on track Financially strong with disciplined capital allocation

Superdry 5.0 Global Digital Brand



GLOBAL DIGITAL BRAND

HUGO ADAMS



WHERE WE'VE COME FROM

CLEAR OPPORTUNITY TO ENGAGE AND BUILD RELATIONSHIPS WITH OUR CONSUMERS

- Product focused retailer
- Known for great quality product & iconic graphics
- Grown organically and built a broad customer base



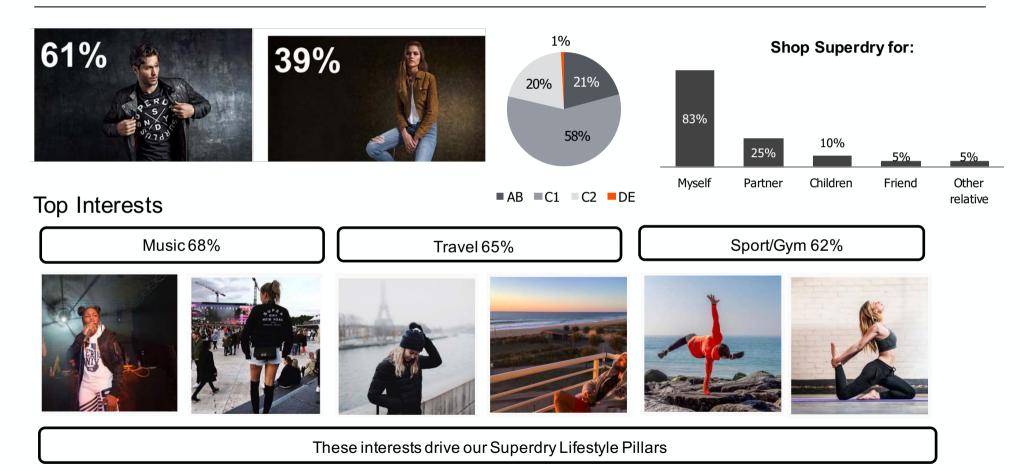






WHERE ARE WE NOW? OUR CONSUMER





Source, ABA Research online survey of Superdry Ecommerce customers March 2017



CONSUMER PERCEPTIONS

GLOBALLY CONSISTENT BRAND PERCEPTIONS BASED ON QUALITY, STYLE, COOL AND TRENDY





CONSUMER PERCEPTIONS

- Consumer objectives:
 - Build brand engagement in UK
 - Build brand consideration in DE
 - Build brand awareness in the US

These objectives will be delivered against a clear brand purpose

Brand Awareness:			
Prompted:	72%	52%	13%
Spontaneous:	8%	3%	0%



THE SUPERDRY PURPOSE IS:

- Informed by customer research
- Developed through internal collaboration
- Shaped by marketing & external partners
- Articulated through:
 - Context
 - Core offer
 - Character
 - Conviction

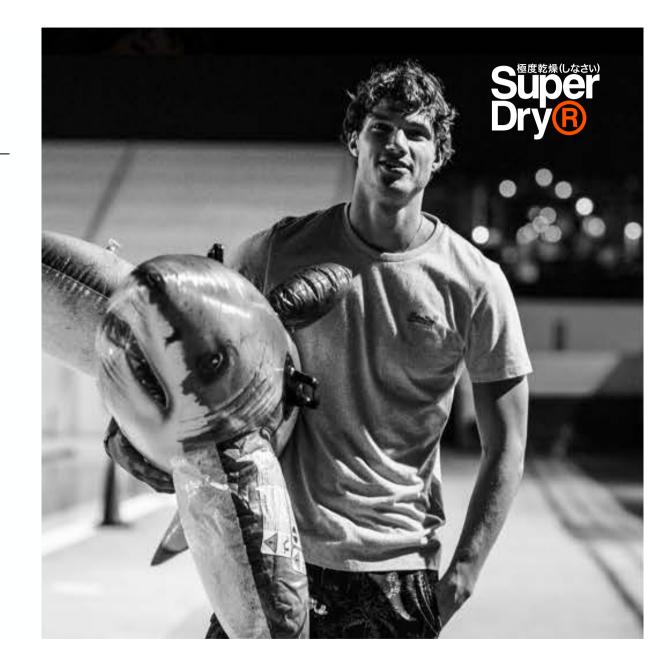


TRENDS ARE THE CURRENCY OF THE FASHION WORLD

BUT WE AREN'T JUST A FASHION BRAND

WE ARE A LIFESTYLE

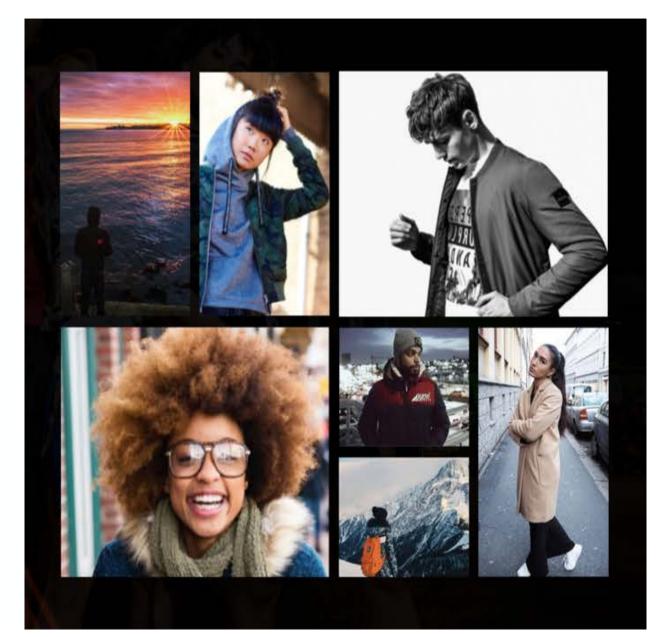
A WAY OF LIFE



OUR CUSTOMERS DON'T BELIEVE IN BEING CATEGORISED BY WHAT THEY WEAR

THEY ARE INDIVIDUALS THAT SHARE A COMMON ATTITUDE IN LIFE

AND YOU CAN SPOT IT A MILE OFF



DON'T JUST WEAR US, WEAR US OUT

The best product on the planet at a price that can't be matched on quality and innovation.

We obsess over every detail.

Long-lasting quality. Superior fit. Exceptional design.

These aren't just clothes you wear – this is style you live in.

WE CREATE THE CLOTHES... YOU CREATE THE STORIES.

WEAR US YOUR WAY

We have product for every occasion.

Our clothes survive whatever you get up to, with style.

Our customers feel amazing when they wear the Superdry logo.

They see themselves as an individual but also part of something bigger.

BRAND PURPOSE WILL BE DELIVERED CLEARLY, CONSISTENTLY AND COMPREHENSIVELY



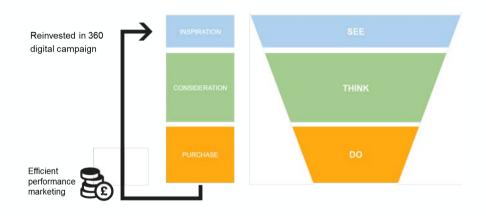
DIGITAL MARKETING APPROACH

Approach fits the needs of Consumers.Measurement is robust and scientific.Ensures Investment gives us the greatest return.

Approach – Engage with the customer at all stages of their journey.Consumers – Channel agnostic. We inspire as well as sell.

 ${\it Measure-Data\,driven\,attribution, robust\,measurement\,and\,drive\,ROI.}$

Investment – Drive efficiencies to reinvest in Inspiration: 'See'.





DIGITAL MARKETING STRATEGY

- Impactful, integrated, multi-channel campaigns
- Compelling 'creative idea' consistently executed across all consumer touch points
- Two-way communication with engaging, immersive content
- Follow 'see, think, do' framework with clear KPIs
- Tight cost discipline based on 'test & prove'
- Delivered with 'best in class' capability



Efficient performance marketing reinvested



STRONG PARTNERSHIPS

GLOBAL







LOCAL



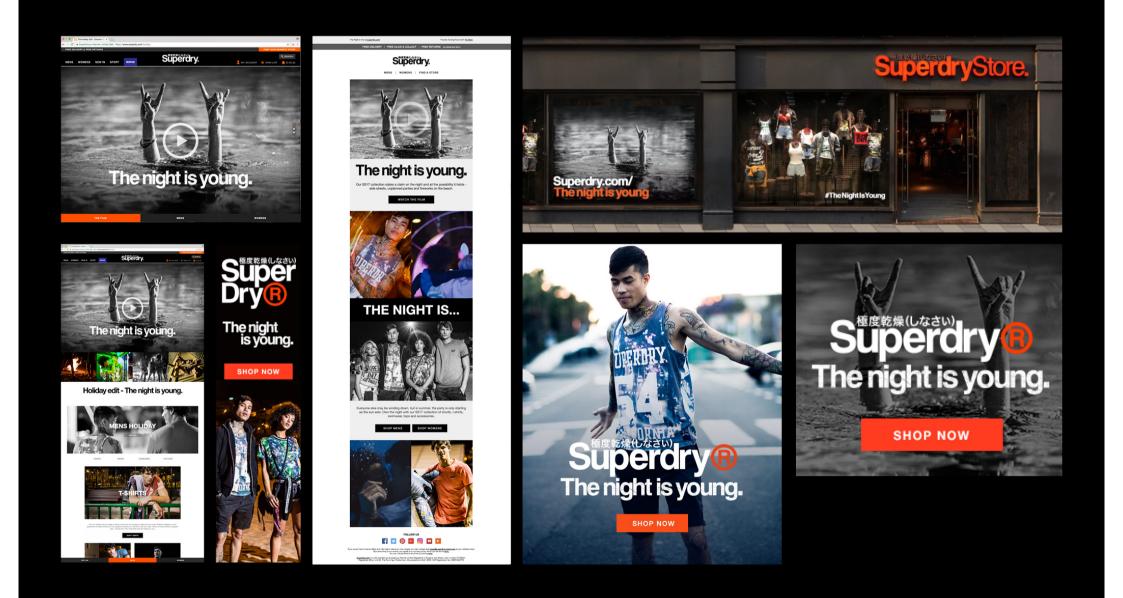
PURPLE



B R I N G I N G S U P E R D R Y T O L I F E

- Objectives:
 - Aspirational, engaging creative
 - Fully integrated campaign
 - Drive footfall instore and online
 - Attract new customers to the brand
 - Drive sales of key categories





Views Impressions Total clicks to website

Increase in traffic

INNA Results

Increase in new customers

Hero product sales uplift Com +124% DE +136% US + 295%



BRINGING SUPERDRY TO LIFE

- 8 Events so far
- 149 million reach, 23 million engagements
- More to come ...



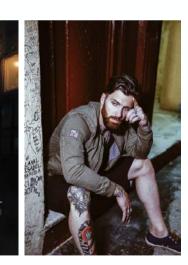




INFLUENCERS

- At the heart of the action
- Creating their stories with our product
- They have creative control









S O C I A L M E D I A S T R A T E G Y

NOW IS THE TIME TO TAKE SOCIAL TO THE NEXT LEVEL



SOCIAL READY ASSETS

291K

SOCIAL TO DRIVE SALES



INFLUENCERS & AMBASSADORS



PARTNERSHIPS WITH SOCIAL NETWORKS

2.3M

129% increase in fans since November 2016

226% increase in engagements per month since November 2016



Oliver Yonchev – Business Director, Social Chain



One of Britain's most influential companies The Times

MAKING SUPERDRY SOCIAL









USING PLATFORMS WITH PURPOSE

Facebook Live Competition

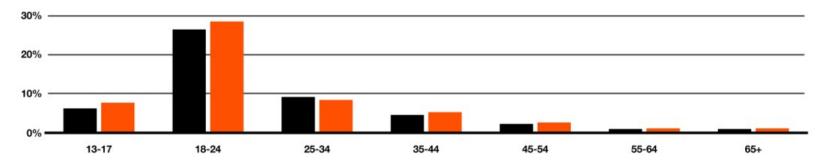
On 18th August we hosted a 60-minute Facebook live competition offering our followers the chance to win bags and accessories by answering questions about music, travel, sport and culture. The competition was amplified across the Social Chain network allowing us to reach a younger audience.

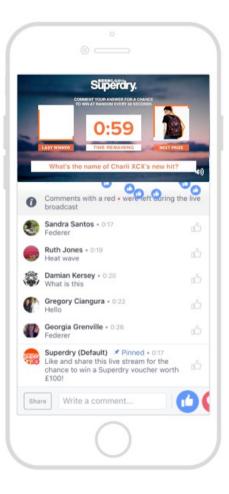
Total Engagements 204,434 vs 100,000 target

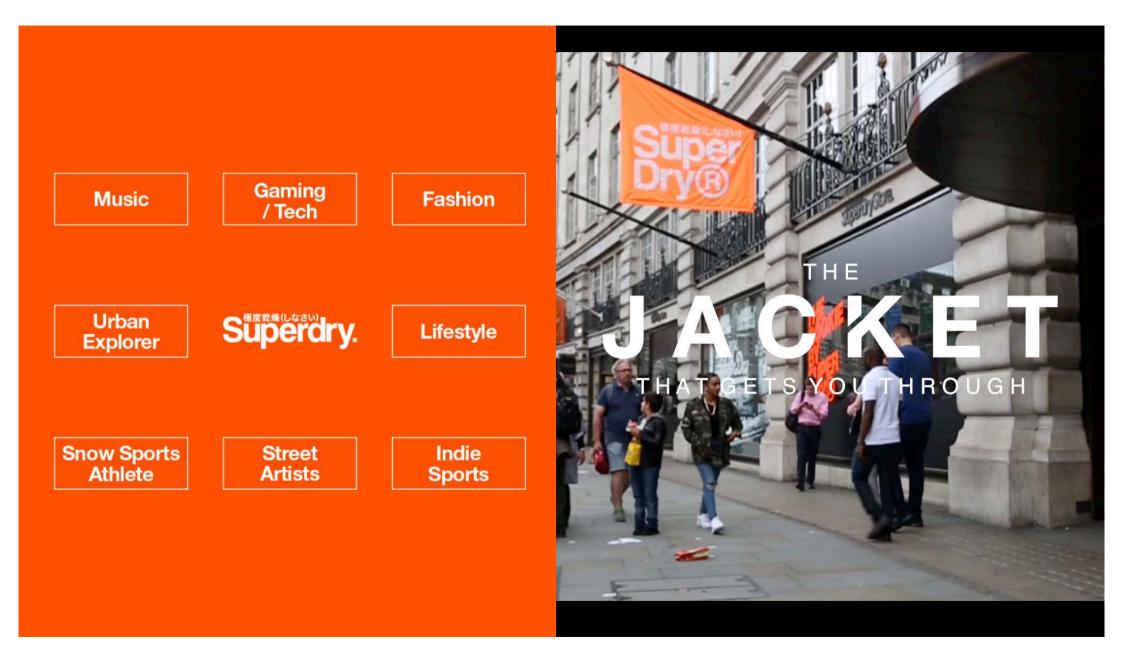
1,355,601 - People reached 152,008 - Video views 49,745 - Comments 7,293 - Reactions 992 - Shares

Demographics of Viewers

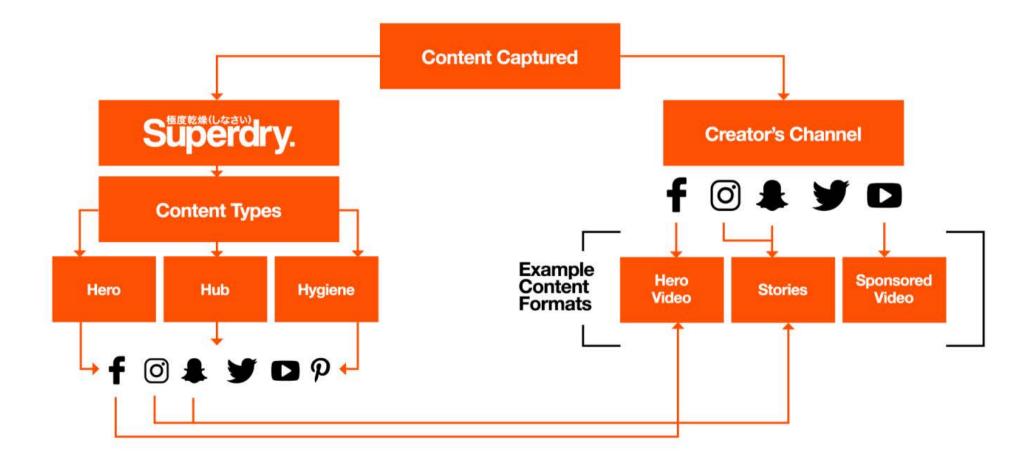
47% Men 53% Women



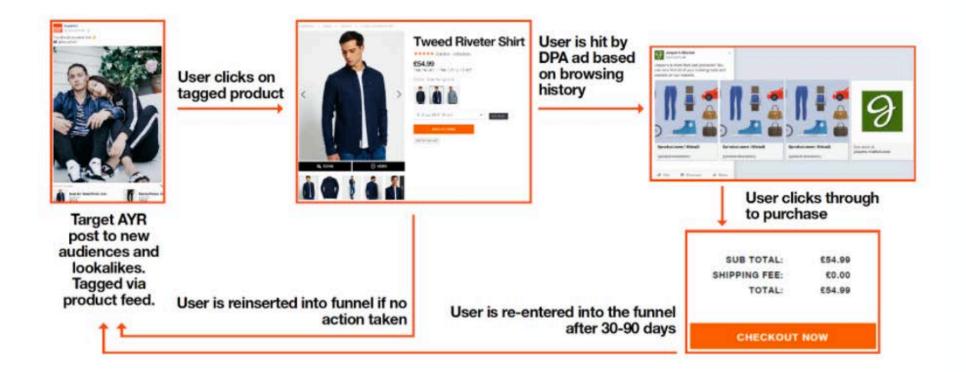




CONTENT DISTRIBUTION MODEL



DRIVING FOOTFALL AND REVENUE





AW17 SEASON LAUNCH

- Comprehensive programme throughout the season
- Communication of 'newness', innovation and breadth of product offer
- Extend geographic reach
- First 'new season' launch campaign



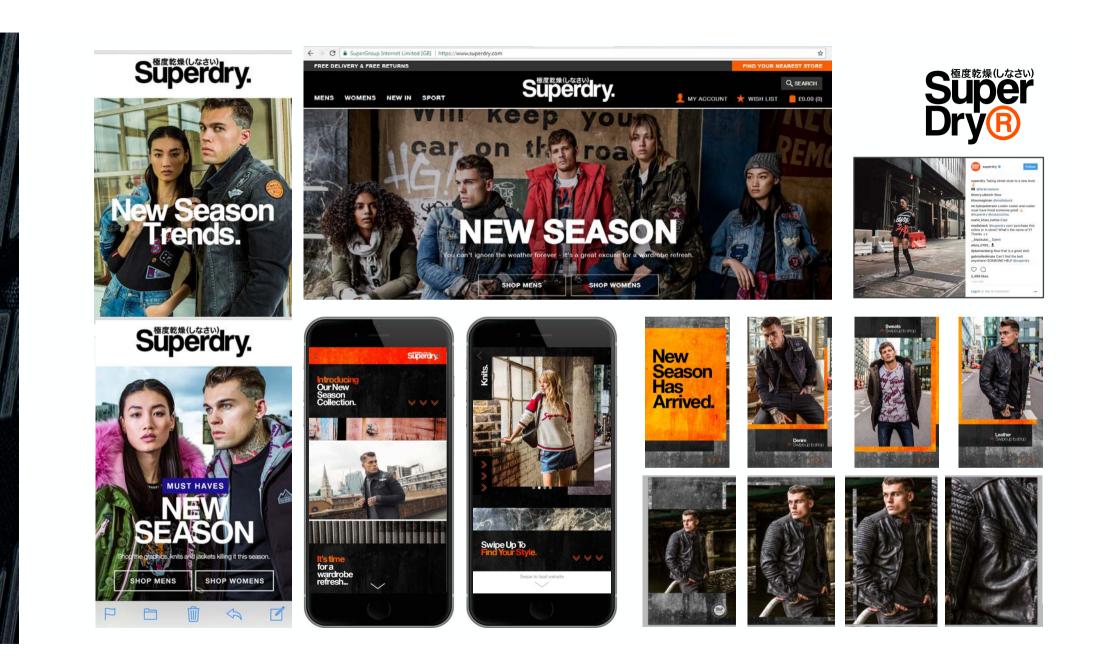














JACKETS CATEGORY OWNERSHIP

- Multichannel, digital campaign
- Stand-out creative, linked to brand purpose
- Increased investment in the UK
- First significant investment in Germany
- Extended reach and engagement in partnership with VICE







SPORT

- Significant growth opportunity
- Athleisure is in our DNA
- Ideal for new customer acquisition
- Strong, unique proposition
- Fully integrated, digital approach
- Future opportunity for standalone digital channels



C Relentless

3

We're constantly innovating, experimenting, and pushing ourselves to design the most iconic athleisure wear in existence.

> We never stop sweating the small stuff, so you don't have to. Pockets, ventilation, zips, wearable tech, new-age fabrics every detail has been considered so you'll always get the perfect fit to get out and go.

Whenever, wherever, however, whatever

You don't need to be a member of club or book in advance.

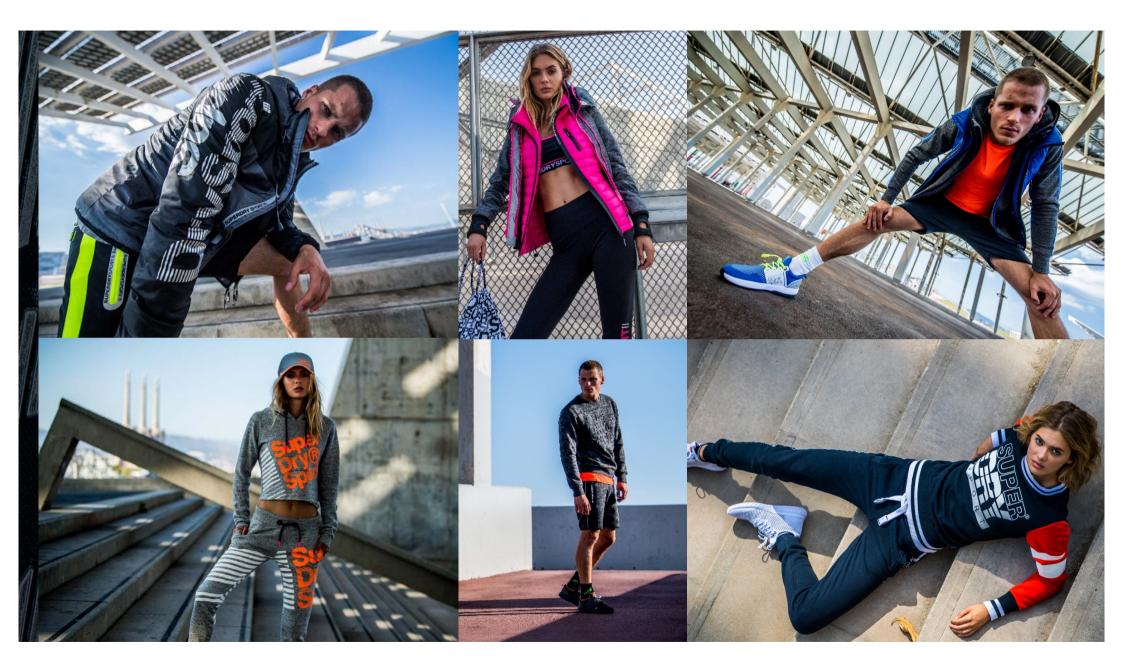
Your rules, your style

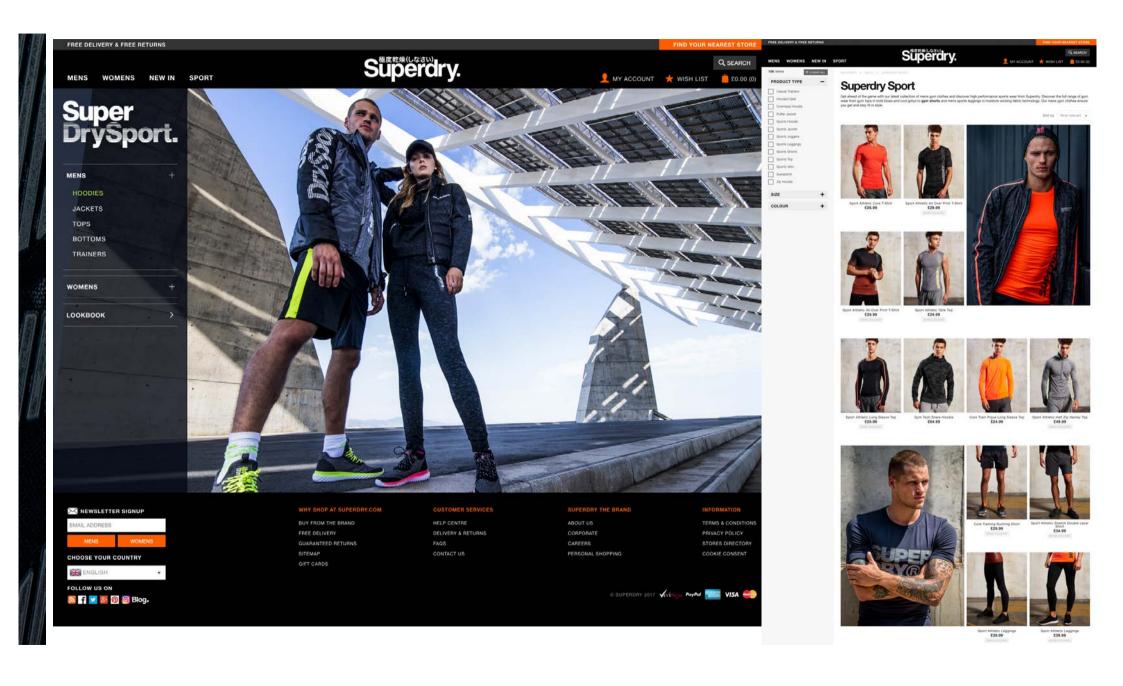
Do it how you want, not how you're told.

We're the outsiders. Mavericks. We'd rather upset the status quo than just go along with the crowd.

It's been in our DNA since day one. Just like the people that wear us.

Pitch, pool, gym, field, track, street, ocean, mountain, beach, forest, desert, sky, the dance floor, the backyard, the top of a building - sport happens where you say it does.









STANDALONE FRANCHISE STORES

ADJACENT UNIT





DEPT STORE

SHOP IN SHOP



GLOBAL DIGITAL BRAND

Strong brand Clear brand purpose Internal & external expertise New digital strategy is working Significant future value creation opportunity

Superdry 5.0 Global Digital Brand



ECOMMERCE

CHRIS LACEY



GLOBAL ECOMMERCE CAPABILITY

Make it **INSPIRING** and **EASY** for consumers across the planet to buy **SUPERDRY** products, **INSTORE** & **ONLINE**, and **DELIVER** an amazing end to end experience.



SCALE IN ECOMMERCE



20 WEBSITES



12 CHANNELS (MARKETPLACES)



15% OF BRAND SALES **26%** OF RETAIL SALES FY17



66% INCREASE IN DIGITAL MARKETING SPEND IN FY18



10x INCREASE IN INVENTORY POOL FROM FY15





76 WEBSITE RELEASES IN THE LAST 12 MONTHS

2 UK AND EU FULFILMENT CENTRES

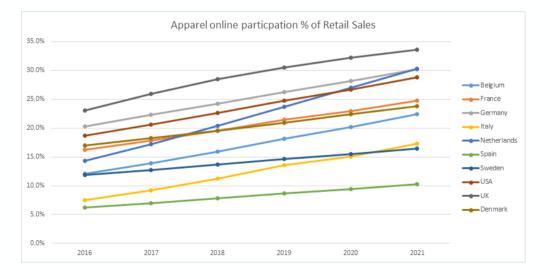


ONLINE MARKET PARTICIPATION

ONLINE GROWTH TREND PLAYS TO SUPERDRY ECOMMERCE CAPABILITY

Online represents a significant contribution to total retail sales today, and in our key markets it continues to grow aggressively. With the **UK** leading the way reaching **1/3rd** of Sales by 2021.

Other key markets by 2021: US 29%, DE 30%, NL 30%

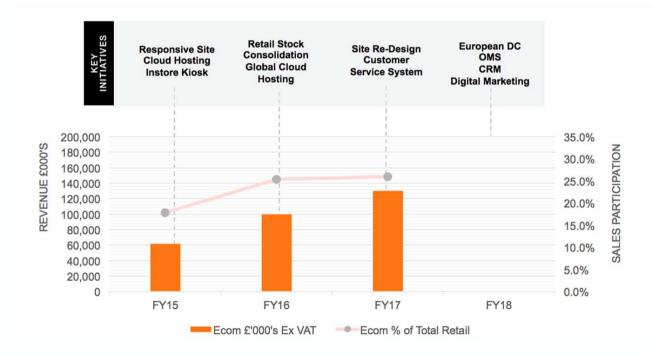


Source: GlobalData



SUPERDRY ECOMMERCE GROWTH

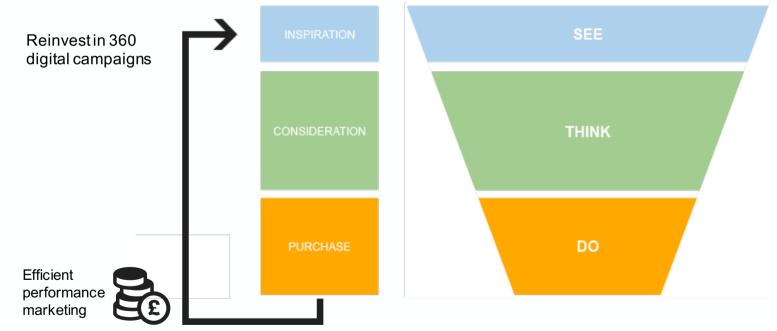
ECOMMERCE GROWTH RIVALS PURE PLAYS





DIGITAL MARKETING APPROACH

Effective digital marketing approach, with cost savings generated from smarter performance marketing, reinvested in upper funnels activities.





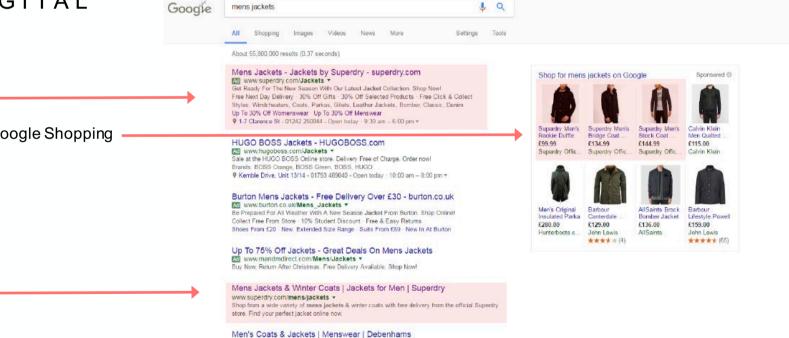
360 DIGITAL CAMPAIGN – "OWN DIGITAL SPACE"

1st Paid Search

1st SEO Rankings

Top 3 Products in Google Shopping

SUPERDRY FIRST FOR ALL MENS JACKET SEARCHES DURING 2016 AUTUMN CAMPAIGN





USER / CUSTOMER EXPERIENCE



- Constantly improve the Customer experience
- We review customer behavior (Sessioncam) and feedback (TrustPilot) to understand the opportunities.
- Continuous development pipeline

Key Stat: Mobile Checkout conversion funnel has increased from 43% to 65% in 2 years

TRUSTPILOT

- Over 100k review globally
 - Average rating 9/10

Superdry reviews Excellent 9.0 from 0 = 10

 $\star \star \star \star \star$



Published 11 minutes ago

Verified order

Purchased Nordic Harrington Jacket ...

Purchased Nordic Harrington Jacket fron Superdry Store at Glasgow Fort. Was served by Emma who couldn't have been more helpful.

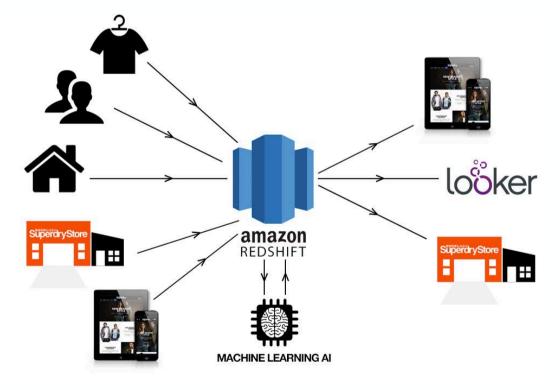


BIG DATA

Benefits:

- Demand Forecasting
- Precision marketing
- Online and Instore personalisation
- Enhanced Customer profiles
- Operational Measurement
- Customer Satisfaction Analysis
- Companywide Business Intelligence
- Inline with GDPR

DATA IS KEY TO LEVERAGING OUR ASSETS AND DELIVERING INNOVATION





INNOVATION & TECHNOLOGY

WE WON'T STOP DOING WHAT WE DO BEST ... INNOVATION



IN-HOUSE DEVELOPMENT TEAM

716 enhancements in the last 12 months +200% growth vs. 2015



GLOBAL SCALABLE INFRASTRUCTURE

Utilising the full suite of AWS across the world to deliver a fast reliable web experience



ROBUST SOFTWARE RELEASE CYCLE

1.5 Releases a Week No Downtime Automated Testing



PROTOTYPING

Rapid prototyping approach delivers continually enhanced customer experience



BEST OF BREED APPLICATIONS

Our core is bespoke, but we integrate to best in class solutions where appropriate



BUG & SECURITY TESTING

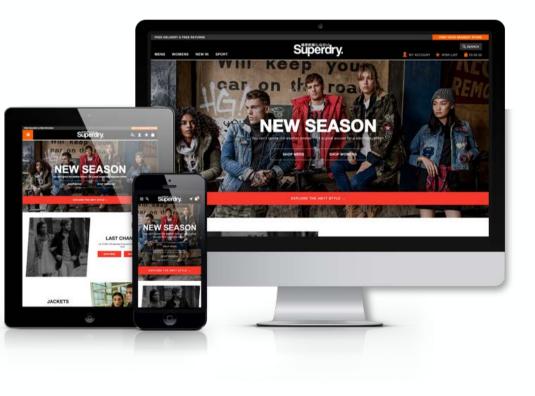
Use Bugfinders to extend our coverage of device testing. Launched a bug bounty always on Security test model



INNOVATION & TECHNOLOGY

- Content Rich pages
- Improved Checkout
- Product Page
- Denim Guided Navigation
- Consumer App
- AI Product Recommendations

WE WON'T STOP DOING WHAT WE DO BEST ... INNOVATION





OMS & EUROPEAN DC





European DC Live September 2017

Benefits

- Best in class European Delivery Offering (delivery time reduced by avg. 2 days)
- Reduction in shipping costs
- Multi Consignment Fulfillment available
- OMS platform that enables inventory to be available across the entire estate



INVENTORY

WE WILL SELL ANY INVENTORY TO ANY CONSUMER IN THE WORLD BY FY20

- We are the channel with the maximum availability and options.
- We have gone from 3% to 46%¹ availability to sell over the last two years.



¹Measured as percentage of total group inventory



DELIVERY &RETURNS - UK

MARKET LEADING PROPOSITION AND SPEED

- Our delivery proposition in the UK rivals the leading retailers in the UK.
- We pride ourselves on being fast and free, with a small charge for premium services.
- We have also been offering free returns for 7 years.

Highlighted in green we have a better offering than other top retailers¹:

	SUPERDRY		ASOS		ZALANDO		NEXT		вооноо		TED BAKER		ZARA	
	COST	DELIVERY TIME	COST	DELIVERY TIME	COST	DELIVERY TIME	COST	DELIVERY TIME	COST	DELIVERY TIME	COST	DELIVERY TIME	COST	DELIVERY TIME
SAME DAY	-	-	-	-	-	-	-	-	-	-	-	-	£9.95	SAME DAY
NEXT DAY	£3.95	24 HOURS	£5.95	24 HOURS	£5.95	24 HOURS	£5.95	24 HOURS	£4.99	24 HOURS	£5.00	24 HOURS	£3.95	24 HOURS
PRE 12	£6.00	24 HOURS	-	-	-	-	-	-	-	-	-	-	-	-
EVENING	£6.95	24 HOURS	£7.95	24 HOURS	-	-	-	-	£4.99	24 HOURS	-	-	-	-
SPECIFIC DAY	£3.95	24 HOURS	£5.95	24 HOURS	-	-	£5.99	24 HOURS	£5.99	24 HOURS	£8.95	24 HOURS	-	-
STANDARD	£0.00	48 HOURS	£3.00	72 HOURS	£0.00	2-4 DAYS	-	-	£3.99	3-5 DAYS	£0.00	3-5 DAYS	-	-
C&C	£0.00	24 HOURS	-	-	-	-	£0.00	24 HOURS	-	-	-	-	£0.00	2-3 DAYS
PARCEL SHOPS	£0.00	48 HOURS	£5.95	48 HOURS	£0.00	2-4 DAYS	£2.50	24 HOURS	-	-	-	-	£1.95	2-3 DAYS
ND YEARLY	-	_	£9.95	24 HOURS	-	-	£20	24 HOURS	£9.99	24 HOURS	-	_	-	-

¹Company Analysis



DELIVERY &RETURNS -EUROPE

We are launching in the next 12 months:

- PUDO across Europe
 - DE DHL Packstations, Hermes Paket Shop
 - FR Relais Colis
 - NL Post NL Package Point
 - BE Bpost Packs Machine
- Next Day delivery to DE, BE, NL, FR

MARKET LEADING PROPOSITION AND SPEED

- With the launch of the European DC we have the capability to rival the best retailers in Europe.
- We have already been offering free returns in key markets for 3 years.

Delivery offering for DE for key retailers¹

	SUPERDRY		ASOS		ZA	LANDO	TED	BAKER	ZARA		
	COST	DELIVERY TIME	COST	DELIVERY TIME	COST	DELIVERY TIME	COST	DELIVERY TIME	COST	DELIVERY TIME	
NEXT DAY			€10.00	24 HOURS	€5.90	24 HOURS	-	-	-	-	
STANDARD	€0.00	2-3 DAYS	€0.00	6 DAYS	€0.00	2-3 DAYS	€0.00	2-3 DAYS	€3.95	2-3 DAYS	
C&C	-	-	-	-	-	-	-	-	€0.00	3-5 DAYS	
PUDO	-	-	-	-	€0.00	2-3 DAYS	-	-	€3.95	2-3 DAYS	
EXPRESS	€0.00	2-3 DAYS	€5.00	48 HOURS	-	-	€20.88	1-2 DAYS	€5.95	1-2 DAYS	
ND YEARLY	-	-	€15.00	24 HOURS	-	-	-	-	-	-	

*Next Day to Germany launches in 2017 @ 5 Euros



DELIVERY & RETURNS USA



USA DC Ecommerce Fulfillment opens Summer 2018

Over the next 12 months we will launch the following services:

- Free Returns
- 2 Day FREE Delivery service from the USA
- Click & Collect
- Next Day express service

We currently offer a 3 - 5 day free service from the UK, which rivals most retailers



B2B PLATFORM

COMPETITIVE ADVANTAGE FROM LEVERAGING DIGITAL CAPABILITY TO WHOLESALE



Benefits

- Real time inventory availability
- Increase in Sales
- Improve Customer Satisfaction
- Enable the wholesale to gain actionable insight faster

Deliverables

- B2B Website FY18
- B2B Content Portal for Customers FY18
- Full Business Intelligence Capability FY18
- Replace physical Lookbook Sales Brochure FY19
- Big Data AI FY19



FUTURE GROWTH CLEAR DEVELOPMENT PATH TO CONTINUE ECOMMERCE GROWTH





SCALE IN ECOMMERCE



MORE WEBSITES



MORE CHANNELS (MARKETPLACES)



CONTINUED INVESTMENT IN DIGITAL MARKETING SPEND



MORE DISTRIBUTION CENTRES



MORE INVENTORY AVAILABLE



MARKET LEADING PROPOSITION IN EUROPE AND US AS WELL AS THE UK



CONTINUE WEEKLY WEBSITE RELEASES USING RAPID PROTOTYPE MODEL



ECOMMERCE

Digital Marketing – continued investment in upper funnel to inspire new Superdry Customers Inventory availability - 100% availability to sell anywhere in FY20 Customer Proposition - Market leading delivery proposition within 12 months in all key markets Powerful bespoke ecommerce platform – A pipeline of enhancements to underpin the next 3 years Output - Strong growth on both top-line Sales and bottom-line contribution

Superdry 5.0 Global Digital Brand

JON WRAGG KRISTOF RISSE CAROLINE VAN DER WOUDE

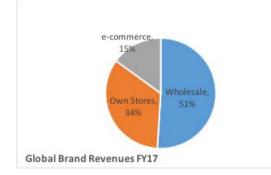
WHOLESALE

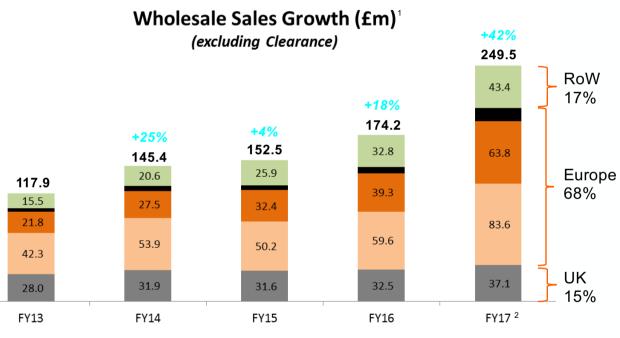




OUR WHOLESALE BUSINESS IS....

- ✓ A scale business
- ✓ Global reach
- Delivering strong growth





■ UK & Eire ■ Benelux, France & Southern Europe ■ Germany & Scandinavia ■ Central & Eastern Europe ■ RoW



IT PRODUCES...

✓ Attractive Returns

Variable CostsImage: CostsFixed CostsImage: CostsDepreciation & AmortisationImage: CostsEBITImage: CostsROCEImage: Costs



OUR PURPOSE IS...

To accelerate our Global digital brand opportunity through a capital light commercial model



OUR APPROACH IS...

To enable our customers to realise the full potential of their consumer businesses

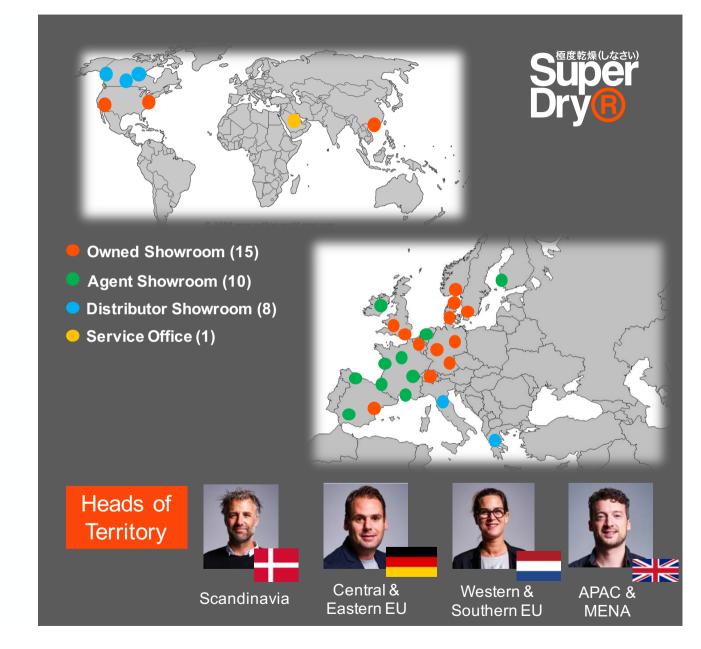


WE ACCESS THOSE CHANNELS IN FIVE DIFFERENT WAYS

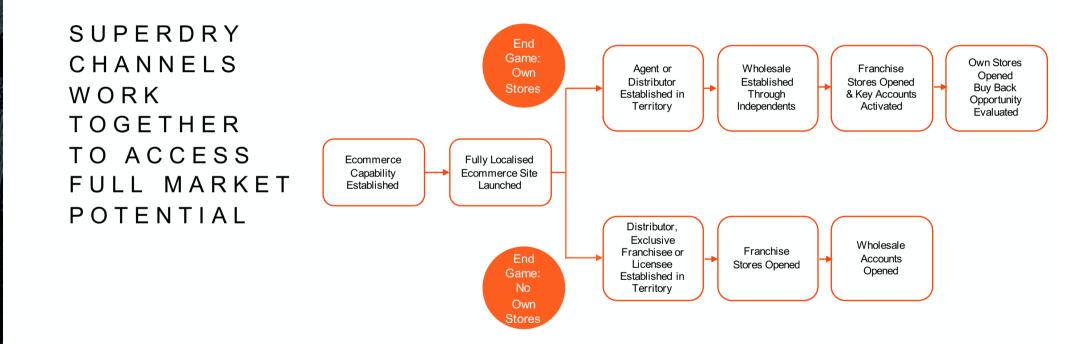
60 Countries



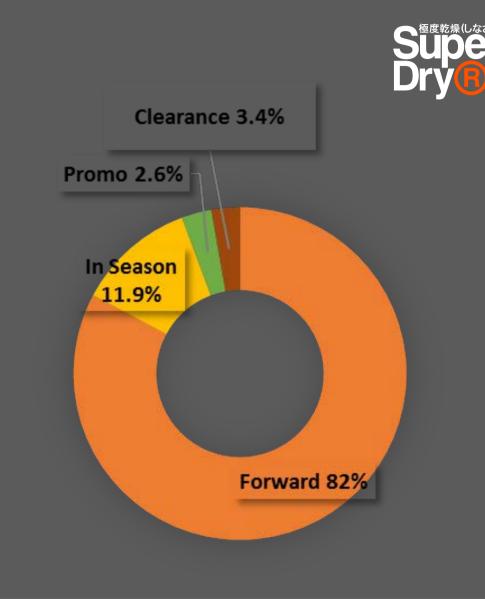
SUPPORTED BY ESTABLISHED GLOBAL INFRASTRUCTURE







WHOLESALE IS A FORWARD ORDER, FULL MARGIN BUSINESS WITH VERY LIMITED PROMOTION



Forward Orders are placed about6 months ahead of delivery



THE FORWARD SALES PROCESS IS HIGHLY STRUCTURED





WE CREATE INSPIRATIONAL AND INFORMATIVE LAUNCH EVENTS



THE FORWARD SALES PROCESS IS HIGHLY STRUCTURED





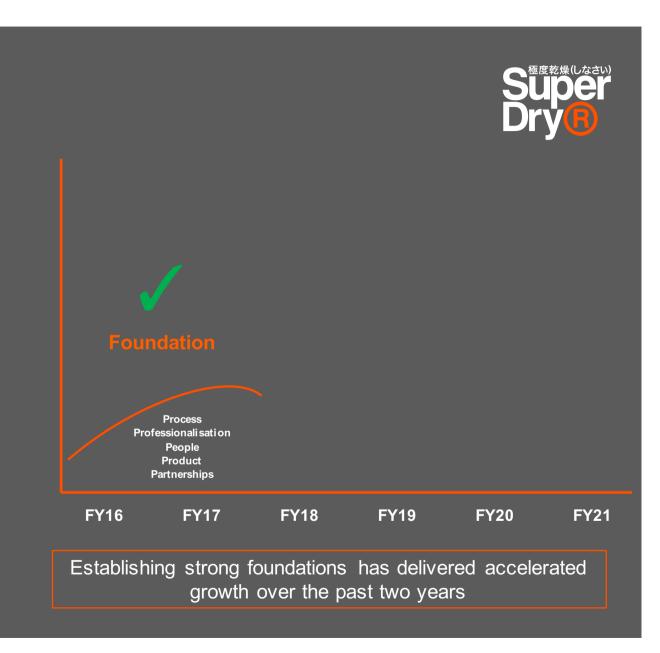
GROWTH HAS ALSO BEEN DELIVERED THROUGH ACCELERATED FRANCHISE STORE OPENINGS

- ✓ 362 franchise stores in 50 countries
- ✓ Build brand awareness and perception
- ✓ Stores mirror owned stores standards
- ✓ Attractive payback <12 months</p>
 - ✓ Capex funded by franchisee or
 - Superdry funded capex for enhanced royalty
- ✓ 20% medium term annual growth opportunity



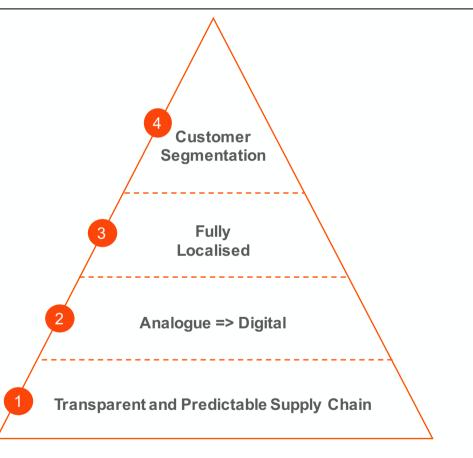


SUPERDRY 4.0 ESTABLISHED A FIRM OPERATIONAL FOUNDATION

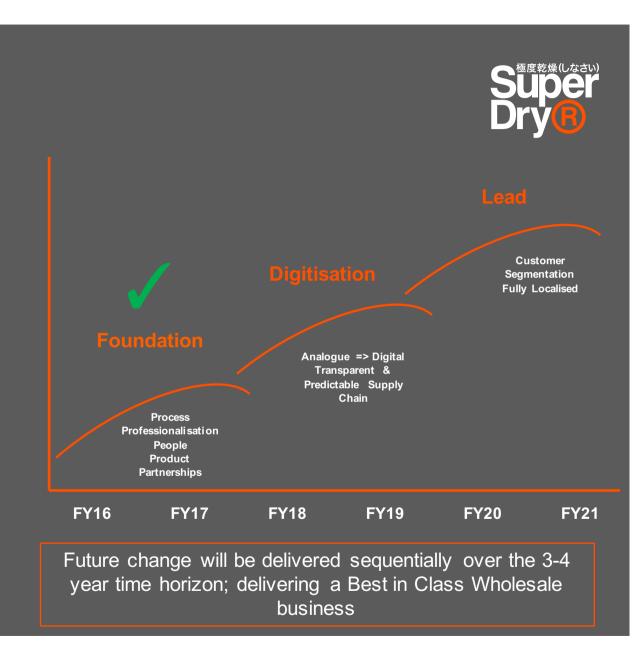




SUPERDRY 5.0 GROWTH WILL BE DRIVEN BY FOUR DISTINCT PROGRAMMES



IN FY20 AND FY21 OUR PROGRAMMES WILL FURTHER IMPROVE OUR FOCUS TO BUILD GREATER POTENTIAL





WHOLESALE

A scale business Delivering strong growth With a global reach Producing attractive returns

Superdry 5.0 Global Digital Brand



SUPERDRY USA

NICK TATUM

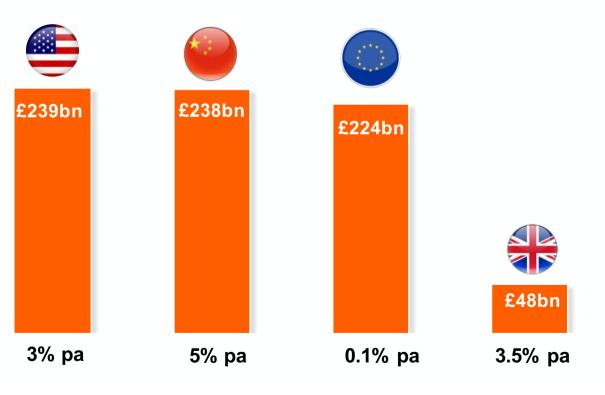
THOMAS VUILLEZ



W O R L D M A R K E T O P P O R T U N I T Y

5 Year Growth Rate

USA IS WORLD'S BIGGEST APPAREL MARKET AND GROWING



Sources: Conlumino: Apparel market size and growth data (2011-2016).



S U P E R D R Y U S A

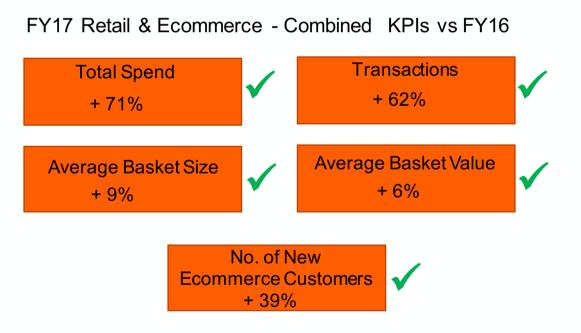
OFFER REPOSITIONING AND DISCIPLINED SCALE ELIMINATED INHERITED LOSSES IN FY17

- 24 own retail stores
- 472 wholesale doors
- Established Ecommerce business
- Landed US DC
- Leadership team 95% USA citizens



USA CONSUMER

STRONG BRAND AND CONSUMER CONSISTENCY

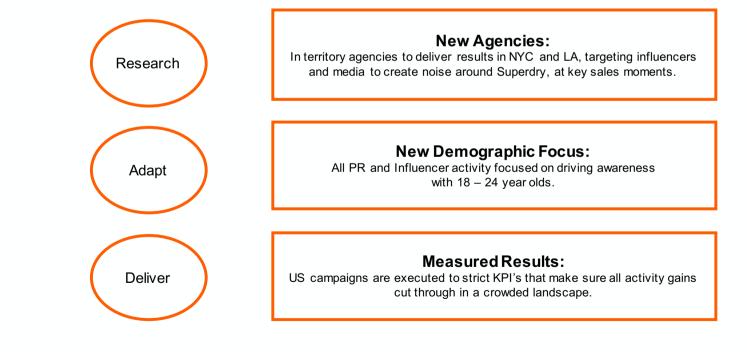


- Social media led / well connected
- Convenience led behaviour
- Blend of tourist and locals
- Love to travel
- Purchases sports brands/sportswear
- See us as Unique, Quality, Cool



B R A N D A W A R E N E S S

LOW BRAND AWARENESS PROVIDES SIGNIFICANT FUTURE GROWTH OPPORTUNITY





R A I S E D A W A R E N E S S



Sentenerity Internet Constraints
 Sentenerity Internet Constraints
 Sentenerity Internet Constraints
 Sentenerity Internet Constraints
 Sentenerity
 Sentenerity





Instagram bet Feb – Aug

USA influencer activity aligned to global Superdry campaigns

focused on building brand awareness in the New York and LA area.

- Account grew by +55%
- Generated 40K fan
 engagements

Facebook bet Feb – Aug

- Account grew by +22%
- Generated 80K fan engagements +80%
- Next focus is pay to play wider audience reach



Version Constraints of the Constraints of the







O U R A P P R O A C H

USA DEVELOPMENT PLAN LEVERAGES GROUP CAPABILITY IN SEVEN CHANNELS





R E T A I L F O O T P R I N T

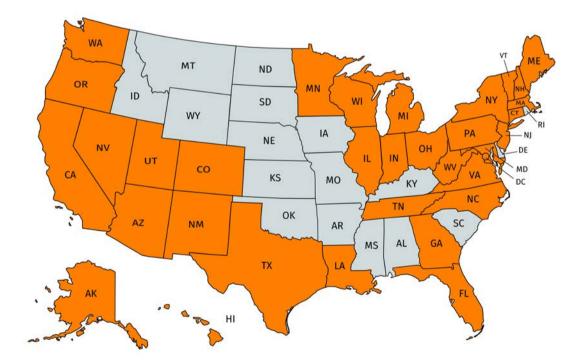
RETAIL FOOTPRINT CONCENTRATED IN TOP 75 MALLS (8% OF TOTAL) IN QUALITY CATCHMENTS





W H O L E S A L E F O O T P R I N T

WHOLESALE FOOTPRINT TARGETS 90% OF USA POPULATION



Key Account Channel

- Double digit Shop in Shop growth with Macys
- Online Growth Macys, Amazon, Nordstrom, Zappos

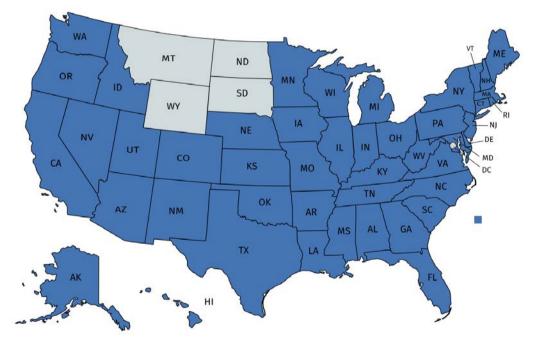
Independent Market

- Growth with Independent Accounts
- New Chain Stores signed Pacsun Zumiez



E C O M M E R C E F O O T P R I N T

ECOMMERCE SERVES THE USA MARKET WITH SALES TO 46 STATES SINCE 2016¹



Chicago store opening:

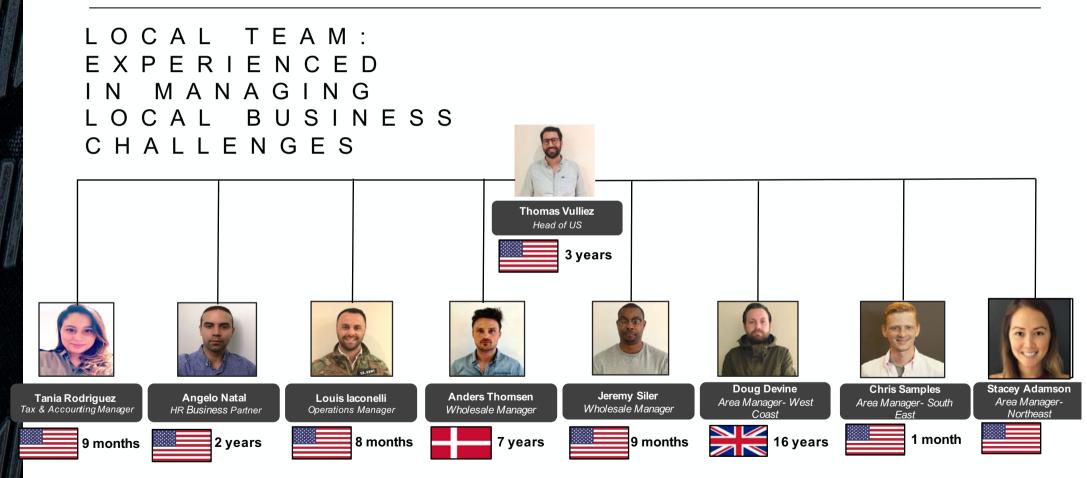
- Ecommerce visits grew by 44%
- Transactions grew by 77%

Philadelphia store opening:

- Ecommerce visits grew by 65%
- Transactions grew by 102%

¹Source:Company Analysis







SUPERDRY USA

Encouraged by the last two years of growth Wholesale momentum with 50% more doors than last year Ecommerce moving onshore providing a better service for our consumers Targeted store expansion Positive profit contribution

Superdry 5.0 Global Digital Brand



SUPERDRY CHINA

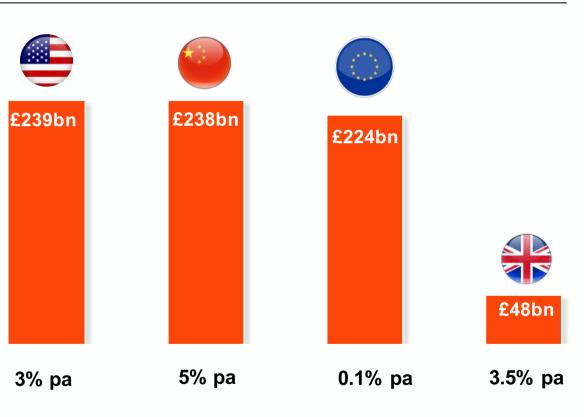
PAULA KERRIGAN



WORLD MARKET O P P O R T U N I T Y

China is the second largest apparel world market opportunity with the highest growth rate

5 Year Growth Rate



World Apparel Markets 2015

Sources: Conlumino: Apparel market size and growth data (2011-2016)



CHINA HOSTS SOME LARGE INTERNATIONAL AND DOMESTIC APPAREL BRAND SUCCESSES

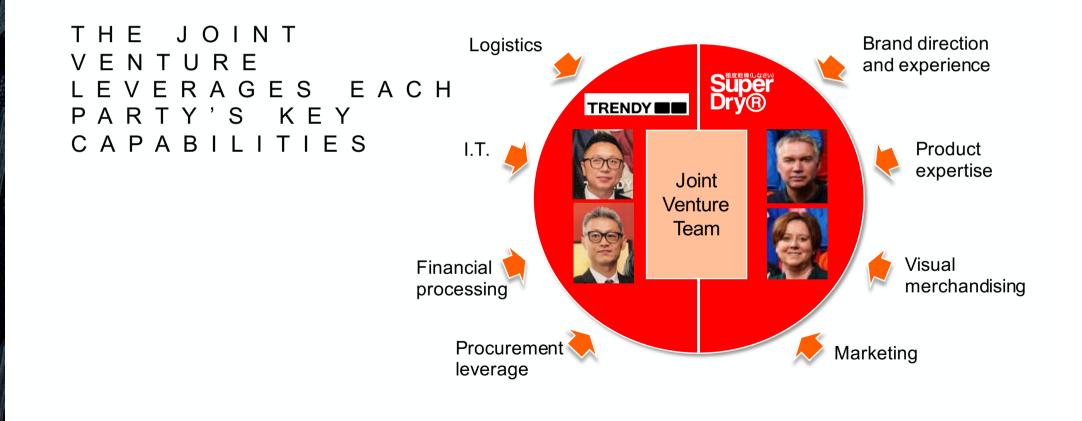




SUPERDRY CHINA AFTER ONLY ONE YEAR

- 10 owned stores
 - 4 franchise stores
- Ecommerce established and operational
- ✓ Joint venture management team in place
 - Significant lessons on the market and how to maximise performance







S U P E R D R Y C H I N A C O N S U M E R





Typically aged 25-34

Slightly more male than female

- Confident, independent minded, want to demonstrate consumption
- Internet savvy and social media focused
- Loyal to brands they trust
- Emotional reward through brand affiliation



E X P A N S I O N S T R A T E G Y

- Focus on owned stores c. 7-10 Tier 1 and upper Tier
 2 cities
- 2 Establish strong city/provincial franchise relationships in Tier 2 cities
- 3 Use Ecommerce for broader reach
 - Learn, adapt and roll-out
- 5 Drive down store development cost for owned and franchisee stores
 - Already lowest cost across Superdry
 - Aim to reduce by a further 15%



MAIN FOCUS FOR OWNED STORES: SHANGHAI, BEIJING AND CHENGDU.

FRANCHISE STORES HAVE A WIDER SPREAD



¹Trading at September 2017

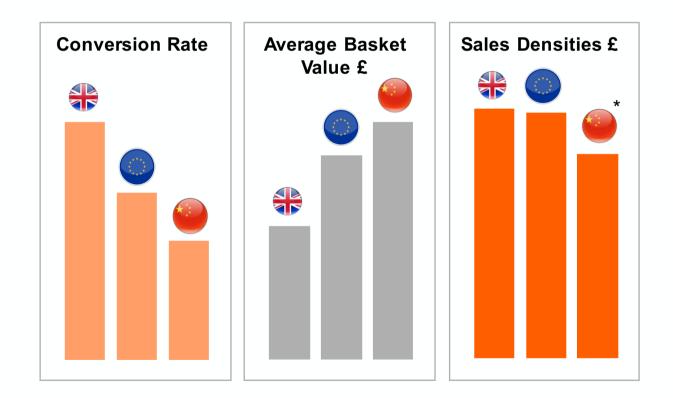


O W N E D S T O R E S





- Initial results from owned stores have been encouraging – but there is more to do.
- Conversion rates are lower but once consumers engage, they tend to spend more



*Stores open for more than 26 weeks



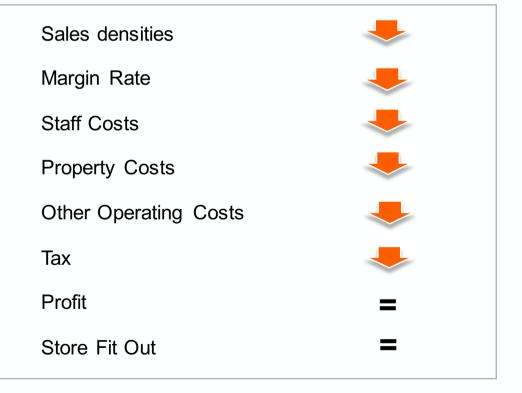
F R A N C H I S E S T O R E S





- Franchise stores sales densities and margins are lower than owned stores
- Lower operating costs drive profitability

FRANCHISEE ECONOMIC MODEL VS SUPERDRY OWNED STORES





- Superdry Tmall site launched in November
- Positive early signs



- Sales exceeding expectations by +20%
- Over 2 million website visits since launch
- Visit to purchase conversion achieving global average
- High re-purchase rates
- Already profitable



D O I N G B U S I N E S S I S C H A L L E N G I N G S O W E A R E C O N S T A N T L Y L E A R N I N G & A D A P T I N G

- Once engaged, Chinese consumers are loyal – 80% make repeat purchases
- Price is not the key purchase driver
- Chinese consumers product sizing same as UK and Europe
- Three climates in one country requires a different product mix by region
- High levels of bureaucracy
 - Vast geography requires credible infrastructure



Established a CRM programme to support loyalty



Consumer messaging focuses on quality and design



Increased proportion of L, XL and XXL across both genders



Introduced early buys for China team to secure key product e.g. down jackets

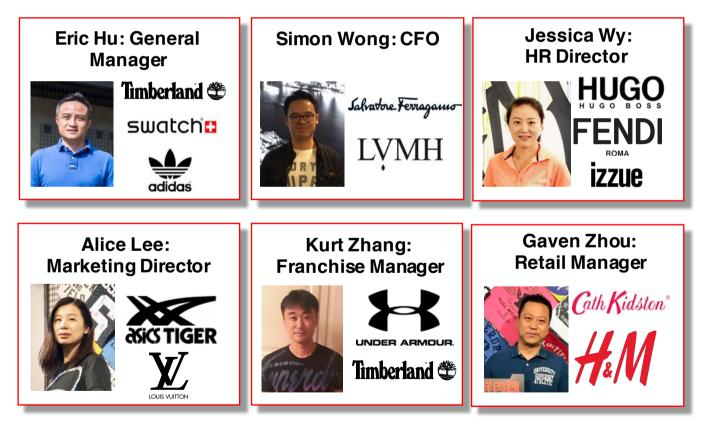
Experienced local team



Leveraged Trendy logistics, IT and shared services



LOCAL TEAM: EXPERIENCED IN MANAGING BUSINESS CHALLENGES





BUILDING BRAND AWARENESS IS KEY – AND DRIVES SALES

This is My City: Shanghai	
Reach:	105 million
Engagements:	21.5 million
Store weekly sales profile (Pre and post campaigns)	
Pre event	Post event





S U P E R D R Y C H I N A 4.0

- High levels of repeat customers global brand establishing awareness
- Store densities approaching European levels
 - High average basket values
 - Engaged franchise network network growing every month
 - Ecommerce achieving sales, profitability and extending brand awareness. Tmall route to market the right choice



S U P E R D R Y C H I N A 5.0

- Franchise will be the key driver of expansion - 15 stores in FY18 and over 35 in FY19
- Expand Ecommerce
 - Steadily open owned stores primarily in Tier 1 cities 15 by FY18, further 5+ in FY19
- Continue to leverage Trendy infrastructure.
 Selectively develop JV infrastructure as appropriate
- Profitable from H2 FY20



SUPERDRY CHINA

Massive market opportunity Good initial performance across all channels Strong engagement from franchise partners Franchise and Ecommerce driven expansion ahead Strong local team to support growth Huge potential as part of Superdry 5.0

Superdry 5.0 Global Digital Brand



OPERATIONAL EXCELLENCE

PAULA KERRIGAN



Operational Excellence will create an effective and efficient operating model to support our global growth ambitions and margin delivery



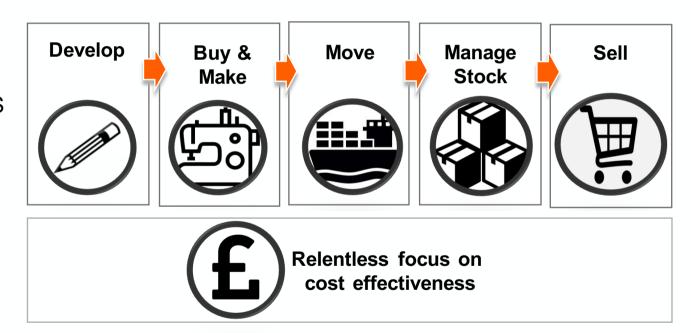
SUPERDRY 3.0 +105% 4 year total growth¹ PERIOD Α OF 4 year option count growth +184% PHENOMENAL SALES Range overlap between 29% GROWTH BUT wholesale and retail LIMITED WITH LEVERAGE Direct sourcing participation 33%

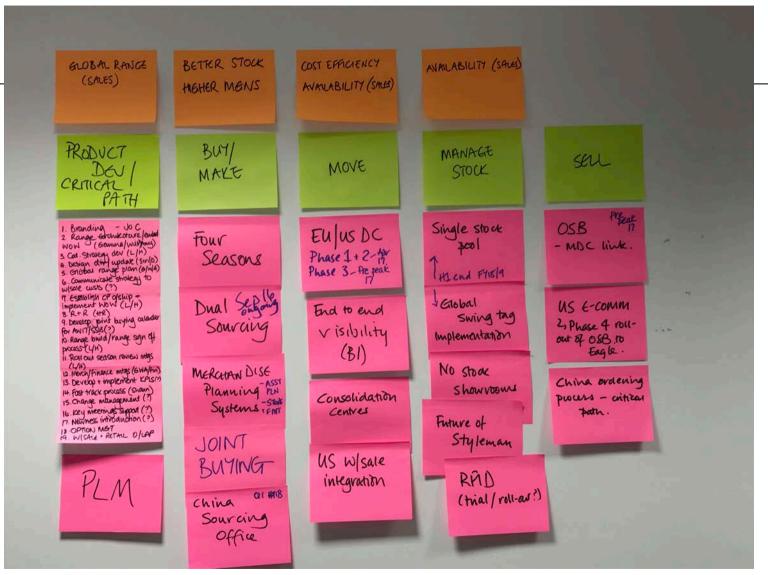
Retained stock every season 44%

Source: Company data growth 2011 - 2015



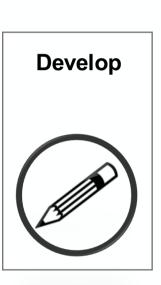
THE SUPERDRY OPERATING MODEL LOOKS AT THE BUSINESS END TO END











Action

Range planning implementation



Design to a plan and range architecture



Reduce the number of options designed



New critical path for a global business

Impact



Meets customers needs, right first time



More time to focus on new and innovation



Reduces sampling, improved design and quality

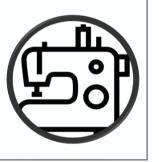


Improves 'on time in full' deliveries, increases global sales



Action

Buy and Make



Buying to a higher sell-through rate

Introduce product ranges more evenly

Working with supplier partners to smooth their production



Drive range overlap between wholesale and retail



Joint buy between wholesale and retail

📫 Tak

Take agents out of the supply chain

Impact



Reduces stockholding



Increases sales (transition) and smooths stock flow



Increases margins and on time in full deliveries



Enables joint buying, ensures brand consistency



Supports margins and off-sets factory inflation

Retains 4-10% points of cost price that agents absorb, increases quality and 'on time in full'



Autumn / Winter season key milestones





Action



Opening DCs close to their local markets



Impact

Drives sales – e-commerce and stores through greater availability, reduces cost, enables growth



Better service for wholesale customers, reduces costs



Reduce air freight (x5 cost of sea), reduce costs, improve 'on time in full'





Implementing improved freight management

Moving consolidation closer to



Action





Only sending to store the stock they need (pull vs push)

Minimising reverse logistics via in-store sell through



Creating a single pool of stock for wholesale and retail



Using technology to become more accurate on stock levels and movements

Impact



Reduces costs <u>and</u> increases sales – in-store staff focused on service, not task



Reduces costs and DC complexity

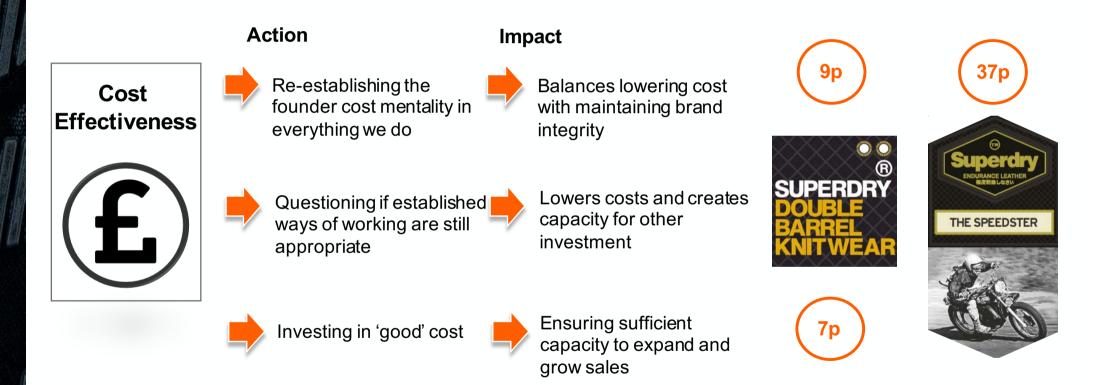


Increases availability, reduces stock holding and drives DC efficiency



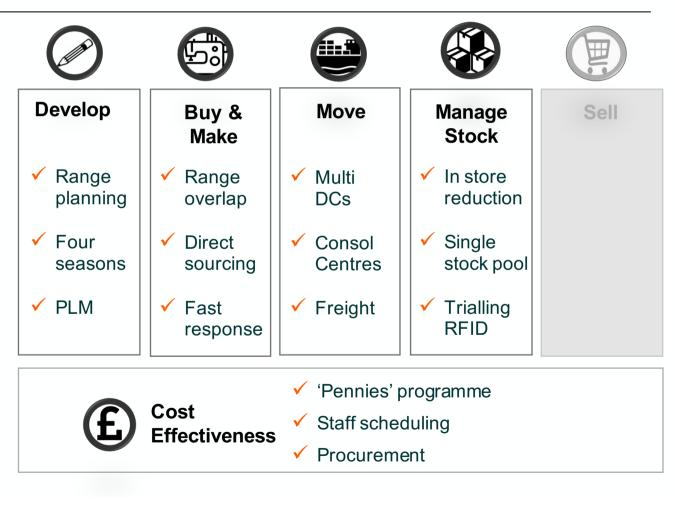
Reduces stock holding and facilitates sales – particularly reserve and collect







KEY ACTIVITY ACROSS ALL ELEMENTS OF THE OPERATING MODEL





PHASED APPROACH FLOWS BENEFITS AND MINIMISES EXECUTION RISK





DIRECT IMPACT FROM CHANGES MADE AFTER ONLY 6 MONTHS OF IMPLEMENTATION

Example: Range Overlap					
Previous overlap - Overlap post 6 months - implementation	29% 51%				
Impact:	Incremental benefit:				
 Reduced cancellations due to meeting MOQs (wholesale sales) 	£2.2m sales				
 Joint buying leveraging scale 	£0.8m margin				
 Higher sales from improved 'on time in full' deliveries (retail sales) 	£1.3m sales				



... WITH MORE TO COME

	Sales	Margin	Costs	Working Capital	Product Innovation
Develop	\checkmark		~		✓
Buy & Make	~	✓			
Move	✓		\checkmark		
Manage Stock	\checkmark		√	✓	
Reducing Costs			\checkmark		



BREAKOUT SESSION



Split into two groups



One group for Develop & Buy/Make



One group for Move & Manage Stock



Groups swap after 30 minutes



Come back together to discuss Cost Effectiveness and wrap up



OPERATIONAL EXCELLENCE

SHAUN PACKE



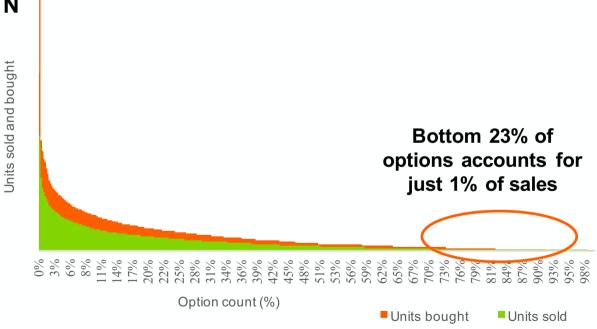


R A N G E R A T I O N A L I S A T I O N

Drives efficiency in operations – particularly logistics

Creates capacity for design innovation

Reduces sampling costs for suppliers – c. \$300 per sample on average





Super Dry R

F O U R S E A S O N S

Drives sales as we capture key transitional ranges at key times

Drives **sales** in global markets with different weather profile

Drives sales for wholesale – better in-season selling opportunities

Delivers efficiency in design and production



Range Presentation Profile by Season





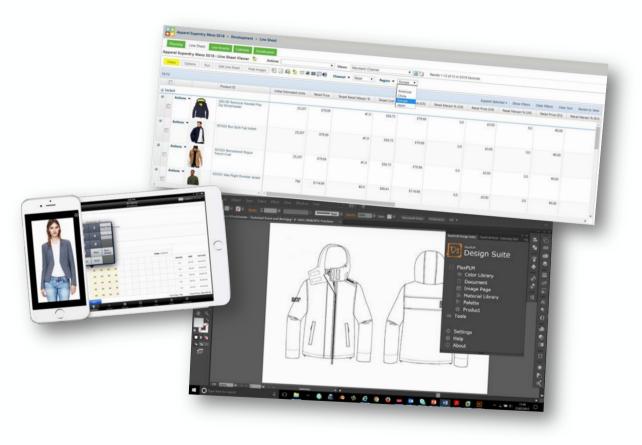
P R O D U C T L I F E C Y C L E M A N A G E M E N T

Supports all the ways of working and process changes by tracking them on one system

Enables **speedier design** and communication with suppliers

Drives Ecommerce sales by capturing product data at the start of the process

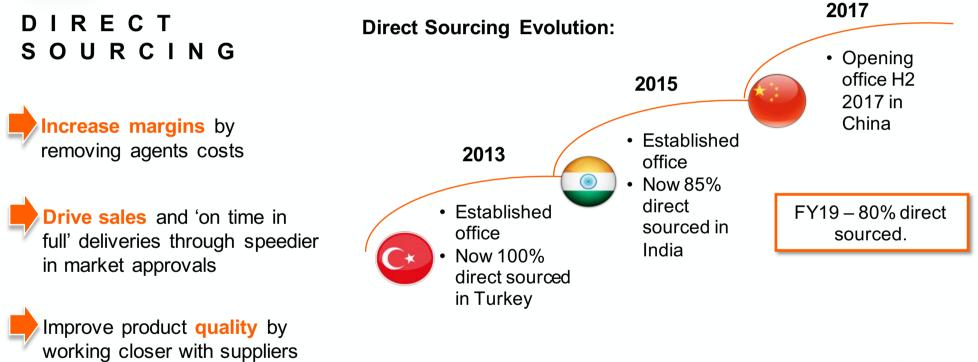
Supports **global development** with scalable infrastructure





at source

Super Dry R



Average agent cost per item	£0.65
Average direct sourced office cost per item	£0.08



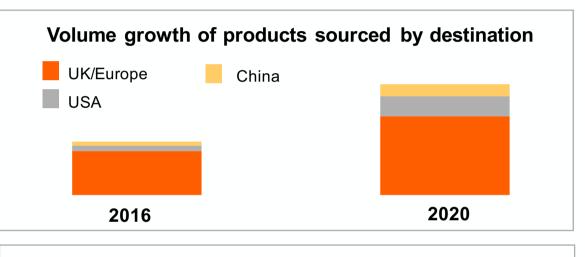
DIRECT SOURCING

Support **global sales** growth by sourcing in the optimal market for that country

China becoming the largest sourcing market due to USA and China sales growth and to grow margins



New sourcing markets to expand – both fast track and longer lead time to grow margins



Share of production by country of source

2020

Other

2016



F A S T R E S P O N S E

Increase sales, reduce stockholding and logistics costs by reducing jersey lead times

Maximise sales by in-filling womenswear with fashion response product

Protect margins by ensuring fashion response is less than 5% of options

Tees and Sweats

- UK and Europe
- Lead times reduced from 16 to 10 weeks
- Local offices fulfilling Quality role
- Potential to reduce stockholding in tees and sweats by 25%



Fashion Response

- Maximising in-season sales
- Lead time reduced to 10-12
 weeks
- Fast track design process
- Less than 5% of options per season







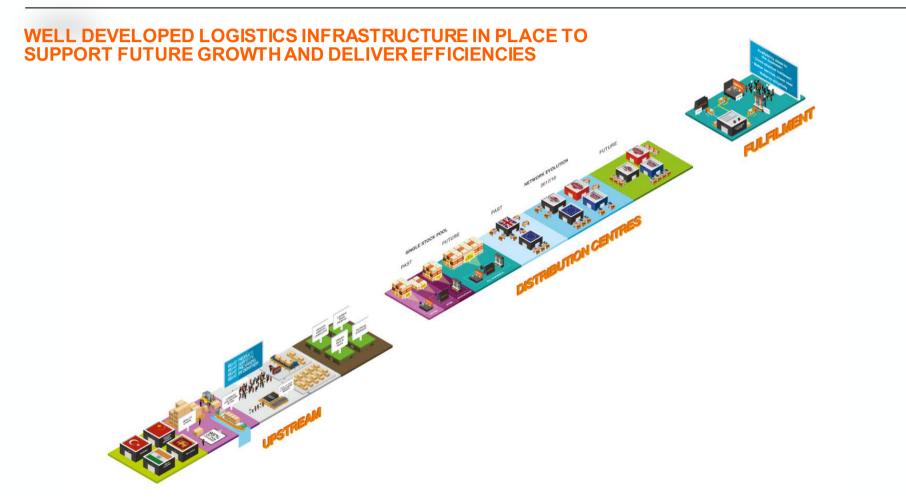
OPERATIONAL EXCELLENCE

GORDON KNOX

NICK TATUM

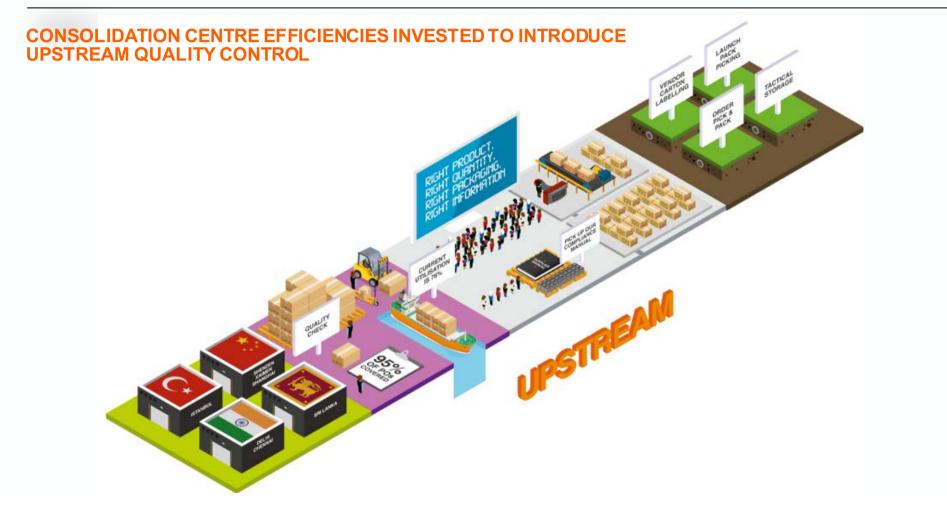






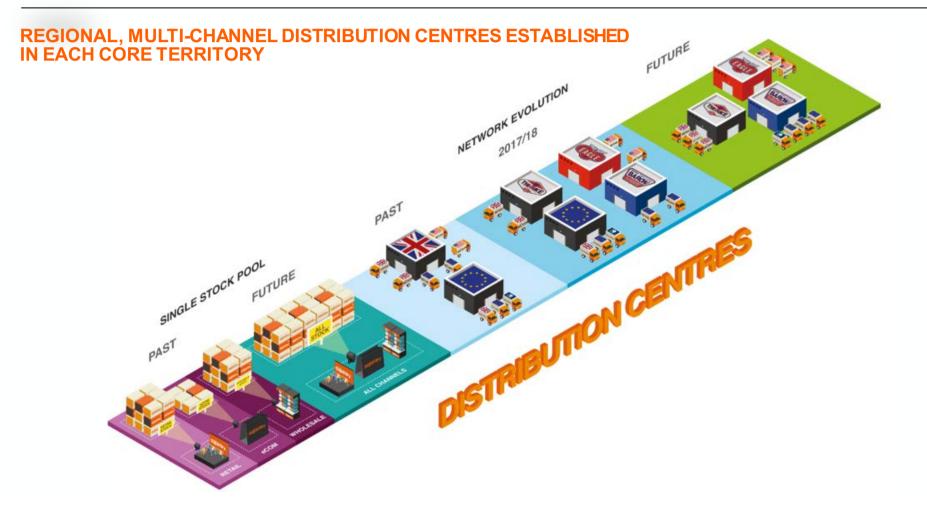












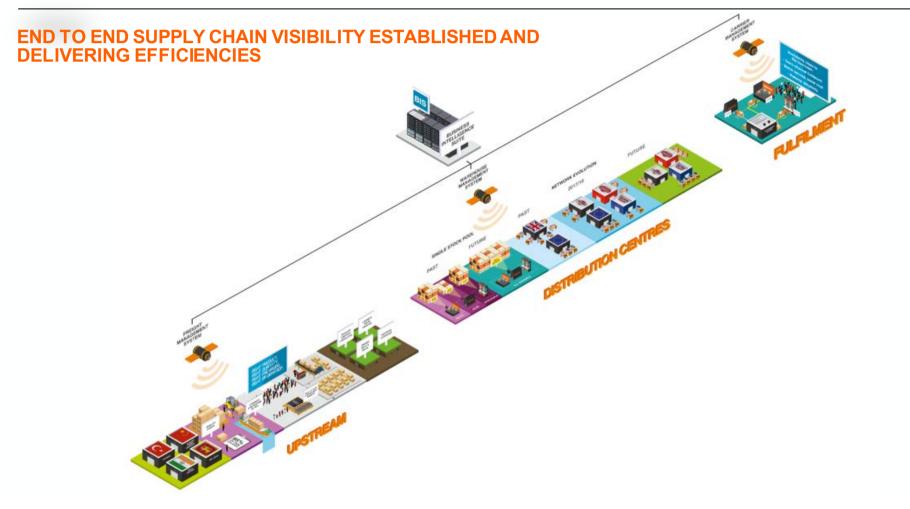




FULFILMENT CAPABILITY GIVES ULTIMATE CHOICE OF CHANNEL TO CONSUMER Availability close to the customer: Omni-channel fulfilment • Returns simplicity lower cost (EN. FULFA











S T O R E S T O C K R E D U C T I O N

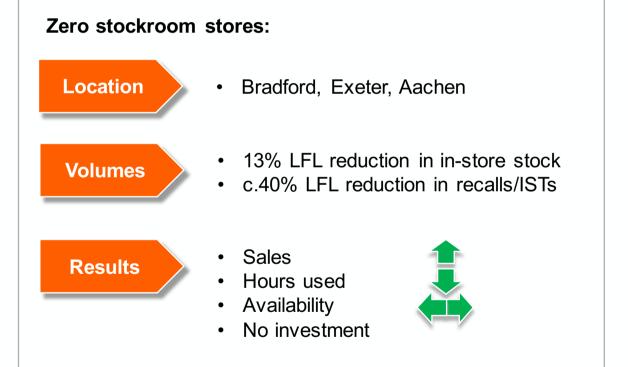
Drive efficiency through lowering in-store stock levels

Reduce logistics costs and stock recalls

Reduce in-store operation costs



Evaluate potential to drive sales through removing task and adding service







TRIALING RFID TO IMPROVE IN-STORE WORKFLOW

Speedy and accurate store stock replenishment

Higher customer service standards

More efficient stock counts

Precise product intake

Key enabler for reserve and collect & digital marketing

Enhanced security control



OPERATIONAL EXCELLENCE

PAULA KERRIGAN





P E N N I E S P R O G R A M M E S

Review everything we do and make through the dual lenses of brand and cost



9.5p

5.1p

x 34m units annually





S T A F F S C H E D U L I N G

Re-appraise and challenge all activity and spend – is it now right for our business?

COLLEAGUE HOURS TO CONSUMER FLOWS

STAFF SCHEDULING CAPABILITY BETTER MATCHES





Required staff hours based on customer shopping profile

Previously applied staff hours schedule

ÉCost Effectiveness



GOODS NOT FOR RESALE

Implementing procurement practices to all 'goods not for resale' products and services

Example: Store consumables

- Includes bags, hangers, mannequins etc
- Consolidation of supply base 26 suppliers to 1
- Global standardisation of specifications
- Generated £0.5m benefit to date





OPERATIONAL EXCELLENCE

Cross-business, multi-year, multi-initiative programme Enables global growth Drives sales Supports margins Reduces costs Reduces stock-holding Builds capacity and capability for innovation Already delivering results, more to come

Superdry 5.0 Global Digital Brand



SUPERDRY: 5.0

GLOBAL DIGITAL BRAND

EUAN SUTHERLAND

NICK WHARTON



5.0 Global Digital Brand

Good to Great to Amazing

FUN Three year transformation INDIVIDUALITY Global Digital Brand Cross business Unique product DNA Strong Family Values Clear brand positioning PASSION S Consistent delivery Global leadership



Superdry 5.0 Global Digital Brand

A transformed business Diversified and uniquely advantaged Strong and consistent 3 year delivery Unique product DNA Clear brand positioning Disruptive multichannel approach Compelling vision for growth



New Strategic Framework

Global Digital Brand

Relentless

Innovation

World Market Opportunity

Operational Excellence





Superdry is a globally recognised brand, with a clear purpose and an exciting digital strategy that is delivering superior returns.

Our consumers are loyal and global perceptions are consistent.

- Consistent brand perceptions: quality, stylish, cool, trendy
- Established Ecommerce strength:
 - 20 websites, 12 channels, 2 global fulfillment centres
 - Sector leading delivery proposition
 - 100% revenue growth since FY15
- Digital and social marketing delivering strong results and introducing new customers

Global Digital Brand





Innovation is at the heart of Superdry and in everything we do, from our product designs, to our tailored approach to each new market, to our passion for finding the fastest and most efficient ways to serve our global consumers.

- > 5,000 new styles introduced every year
- SuperDesign lab disruptive thinking
- Fast response capability
- Core category ownership with widest ranges
 - Jackets: >500 options
- Adoption of proven technology (e.g. RFID)

Relentless Innovation





Our market is the digital and physical world and our opportunity is huge.

Superdry is present in 148 countries today and every market represents an opportunity to grow significantly through implementing our 8 channel strategy.

- On-line apparel market targeted to grow at 15% CAGR to 2021
- Significant development markets remain untapped
- Wholesale and Ecommerce channels: flexible & capital light
- Owned store payback: compelling and improving

World Market Opportunity



Addressable Consumers



At Superdry we work every day to create the most efficient and effective operating model to support our global growth ambitions.

This includes developing a global range and single stock pool and global distribution infrastructure that will lower working capital & lower cost to serve.

- Global range overlap doubled by FY19
- Multi-channel distribution capability developed in three markets
- 80% direct sourcing target achievable in two years
- Single inventory pool delivered in 2018
- Significant unit cost efficiencies

Operational Excellence





At Superdry we have delivered consistent double digit sales and profit growth.

Highly cash generative with a strong balance sheet we organically fund our growth, driving superior returns from all channels.

- 25% CAGR revenue growth over 3 and 5 year horizon
- 25% ROCE sustained over 3 and 5 year horizon
- £240m investment in business since FY12
- 80% cash conversion after funding expansion working capital
- Cash positive with low lease adjusted gearing

Financial Strength





3 Year Outlook¹

Shape of Delivery: Revenue / Margin

Growth bias to Ecommerce and Wholesale

- Operating margin accretive
- Channel mix gross margin drag
- Disciplined owned store growth
 - 100k sq. ft. perannum (Global)
 - Payback improving to 20-24 months
- 0 30 Bps p.a gross margin accretion²
 - Capacity for Brand re-investment
- **Development markets**
 - USA: Profitable in FY18
 - China: Profitable from H2 FY20

Performance Drivers: Revenue / Margin

- Grow Ecommerce Market Share
 - EU & USA fulfilment
 - 360° digital campaigns and enhanced CRM
- Wholesale: Mid-double digit revenue growth
 - 60 additional new franchises p.a
 - Ecommerce B2B from 2018
- Owned store development
 - c.20 new stores p.a
 - 10-15 next generation refits in UK and EU
- Constant product innovation
- Operational excellence benefits
 - Increased direct sourcing and range harmonization
 - Improved on time in full delivery

1. Bloomberg PBT consensus:FY18:£98.1m,FY19: £114.5m, FY20 £130.5m 2. Gross Margin accretion guidance is before chamel mix and foreign exchange impacts



3 Year Outlook¹

Shape of Delivery : Operating Costs / Cash

Operating costs

Grow slower than sales beyond FY18

- Efficiencies from lower inventory levels
- Store labour efficiencies offset inflation
- Operation margin

Moderate expansion after Brand reinvestment

Net Cash

Capacity for further shareholder returns

- Reduced new owned store capex
- Limited absolute inventory growth in FY18
- Inventory efficiencies continue
 - Higher sell through rate achieved
 - Consolidated inventory pool
 - Use of proven technology



1. Bloomberg PBT consensus: FY18:£98.1m, FY19: £114.5m, FY20 £130.5m



Exciting Long-Term Outlook

- 1. Superdry digital brand capability
- 2. Relentless innovation every season
- 3. Operational excellence & leverage
- 4. Ecommerce strength & investment
- 5. Wholesale capital light consistent growth
- 6. Super fast, smart owned retail expansion
- 7. Global ambition & developing markets contribution
- 8. Significant long term CSR commitments
- 9. All colleague shareholder mindset with FSP
- 10. Strong & experienced global leadership team & entrepreneurial founder contribution





Superdry 5.0 Global Digital Brand

Globally recognised brand Relentless innovation World market opportunity Operational excellence Global growth business Sector leading financials Strong purpose and values Unique Organisation Experienced leadership team



SUPERDRY: 5.0

GLOBAL DIGITAL BRAND